



SPEDION App
Manual

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1 About this manual

1.1 Symbols used in this manual

WARNING

These are situations that can lead to death or serious injury.

CAUTION

These are situations that can lead to injury or material damage.

NOTICE

These are advice, tips on use or additional information.

1.2 About this manual

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This manual is protected by international copyright laws. This manual may not be reproduced, distributed, translated or transmitted in any other form or with other means of an electronic or mechanical nature, including photocopying, recording or storage in any form of information storage and retrieval system, either wholly or in part, without the prior written consent of SPEDION GmbH.

All the information provided in this manual is based on information available at the time of printing on the properties of the software described here and on the corresponding safety regulations.

Properties, functions and screenshots do not constitute warranted functions. The manufacturer expressly reserves the right to make changes and modifications within the scope of statutory regulations and in order to improve the properties of the product.

These instructions and all further information required for the safe use of the SPEDION App must be made available to all persons who use the SPEDION App, both at the time of installation and throughout their use of it.

We welcome ideas and suggestions for improvements to this manual.

Please send these to the following email address:

p.endemann@spedion.de

or to:

SPEDION GmbH
Industriestraße 7
63829 Krombach
Fax: +49 (0) 6024 50990 121

1.3 Legal notice

Publisher

SPEDION GmbH
Industriestraße 7
63829 Krombach
Phone: +49 (0) 6024 509 90 0
Telefax: +49 (0) 6024 50990 121
<http://www.spedion.de>

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2 Foreword

Thank you for choosing our product. SPEDION GmbH has been specialising in telematics systems for the transport industry since 2002. Our customers benefit from our many years of experience in the logistics sector – and from the fact that our managing directors are specialists in long-distance transport.

Their comprehensive knowledge of the needs of transport service providers when it comes to order processing constantly delivers new ideas for innovative and forward-looking products. With their sure feel for trends, Günter Englert and Wolfram Grohse have been dedicating themselves since 2010 to the development of an unprecedented solution: a mobile telematics app for any device from Android 5 (including what are known as industrial devices) – the SPEDION App.

Since 2011, freight carriers have had a tool they can use to organise and visualise their business processes more transparently and consistently. Our professional telematics solution also has a comparatively low investment cost despite the full range of functions and is suitable for large and small fleets as well as mixed fleets.

2.1 About the SPEDION App

The SPEDION App is a powerful Android telematics app. The SPEDION App enables modern data acquisition for forward-looking logistics companies on mobile Android devices.

As a flexible and modern solution, you can configure the SPEDION App entirely to suit your own particular needs and wishes. When combined with SPEDIONline, you can use the following functions:

- Send messages between drivers and dispatchers
- Create itineraries and send them to the SPEDION App in the vehicle
- Generate comprehensive ECO reports and fuel reports from telemetry data
- Read driving times, rest periods and working time in the vehicle or at head of-fice with SPEDIONline in real time
- Manage drivers and trailers for better fleet planning
- And many other new functions

2.2 About this manual

This manual describes how to work with and use the SPEDION App.

Unless otherwise indicated, screenshots and the indicated functionalities always relate to the latest full version of the SPEDION App for Android devices in the standard configuration.

This manual has been structured to take you through all the functions of the SPEDION App. It can also be used as a reference work when searching for particular functions.

As the SPEDION App is constantly being refined and enhanced, the manual may not yet cover all functions or describe them fully.

3 Safety information

3.1 General

CAUTION

Dazzling due to excessive brightness

If your tablet is too bright, you may be dazzled by the display. This may distract your attention from the traffic, which may result in accidents.

- a) Adjust the brightness so that you cannot be dazzled.
- b) The best option is to use the automatic day and night mode.

- Keep this manual in a safe place.
- Read this manual through carefully.
- Always pay attention to the road when driving.
- Adjust your speed to the traffic and weather situation.
- Follow the operating and installation instructions of additional software manufacturers.
- Follow the operating and installation instructions of the tablet/smartphone manufacturer.

3.2 Maintenance

To enable us to offer a stable service, our server infrastructure undergoes regular maintenance work. Please be aware that there may be some disruption to SPEDION services at the following times.

Weekly maintenance interval

20:00 to 22:00 every Wednesday

Monthly maintenance interval

13:00 to 17:00 every 2nd Sunday in the month

NOTICE

Disruption to SPEDION services

During the maintenance intervals there may be some disruption to the following SPEDION services:

- ✓ SPEDIONline (logon and updating of data)
 - ✓ SPEDION Webservices unavailable (SimpexWs, StammdatenWsExtern, EcoWsExtern, DriveAndRestTimesWsExtern, ...)
 - ✓ SPEDION App (logon, sending and receiving messages and itineraries, updating driving times and rest periods)
- a) Avoid using the above SPEDION services during the maintenance intervals.
 - b) Back up active projects before the maintenance intervals.

4 System requirements

Category	Minimal	Recommended
Android version	5.0	9.0
CPU	Quad Core 1,2 Ghz	Octa Core 1,6 Ghz
RAM	1,5 GB	3 GB
Display resolution	1280x720 px	>1280x800 px
Display size	5 inch	8 inch
Vehicle mounting/charge cable	Yes – original hardware	Yes – original hardware
GPS receiver	Yes	Yes
Internet modem	Yes (3G or LTE)	Yes(3G or LTE)

Table 1: System requirements SPEDION App

5 Installation

5.1 SPEDION App

5.1.1 Google Play Store

You can install the SPEDION App yourself from the Google Play Store. Proceed as follows:

Google Play Store installation

✓ **Make sure the internet connection is active.**

1. Open the Google Play Store through your Android device.

2. In the search bar, look for the **SPEDION App**.

3. Select the **SPEDION App**.

⇒ The SPEDION App page opens.

4. Tap **Install**.

5. Accept the required accesses.

⇒ The SPEDION App will be installed. Wait until this has finished.

6. Tap **Open**.

⇒ The SPEDION App opens.

⇒ You will then be asked to allocate the permissions for the SPEDION App.

7. Tap **Start**.

8. Confirm the following permission queries with **Allow**.

⇒ Continue with logging on for the first time.

5.1.2 SPEDION website

You can install the SPEDION App yourself via the SPEDION website. Proceed as follows:

✓ **Make sure that your Android device has an active internet connection.**

1. Open a web browser application (e.g. Chrome or Internet) on your Android device.

2. Go to the SPEDION website at m.spedion.de.

⇒ The following window appears:

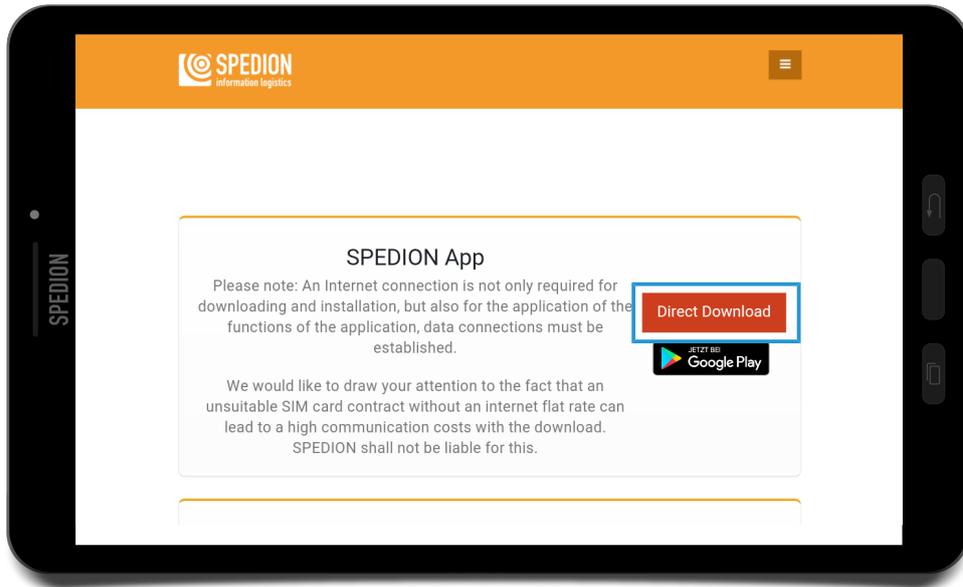


Illustration 1: Installation via the SPEDION website

3. Under SPEDION App, confirm with **Direct download**.
 - ⇒ The installation file will be downloaded.
 - ⇒ At the bottom edge of the screen a window opens with the content **SpedionApp.apk** and **Open**.
4. Tap **Open**.
 - ⇒ A new window opens.

Enabling unknown sources

NOTICE

Downloaded SpedionApp.apk
 Following a successful download, you will find the **SpedionApp.apk** file in your **Downloads** folder.
 If installation is blocked, this is because the installation of **apps from unknown sources** is disabled. Proceed as recommended by your Android device and enable installation.
 To allow installation from unknown sources on a Samsung Galaxy Tab Active 2, proceed as follows:
 Under **Settings**→**Biometrics and security**→**Install unknown apps**, select **Chrome** as the application and enable **Allow from this source**.

1. Tap **Install** to perform installation.
 - ⇒ The SPEDION App will be installed.
2. Tap **Open**.
 - ⇒ The SPEDION App opens.
 - ⇒ You will then be asked to allocate the permissions for the SPEDION App.
3. Tap **Start**.
4. Confirm the following permission queries with **Allow**.
 - ⇒ You can continue with logging on for the first time.

5.1.3 USB data cable

You can install the SPEDION App yourself from your PC using a data cable. Proceed as follows:

- ✓ Make sure that you have a PC with internet access.
 - ✓ Make sure that you have a USB cable to hand.
1. Connect your Android device to your PC using the USB cable supplied.
 2. Wait until the automatic installation of device drivers has finished.
 3. Go to the SPEDION website at m.spedion.de.
 - ⇒ The following window appears:

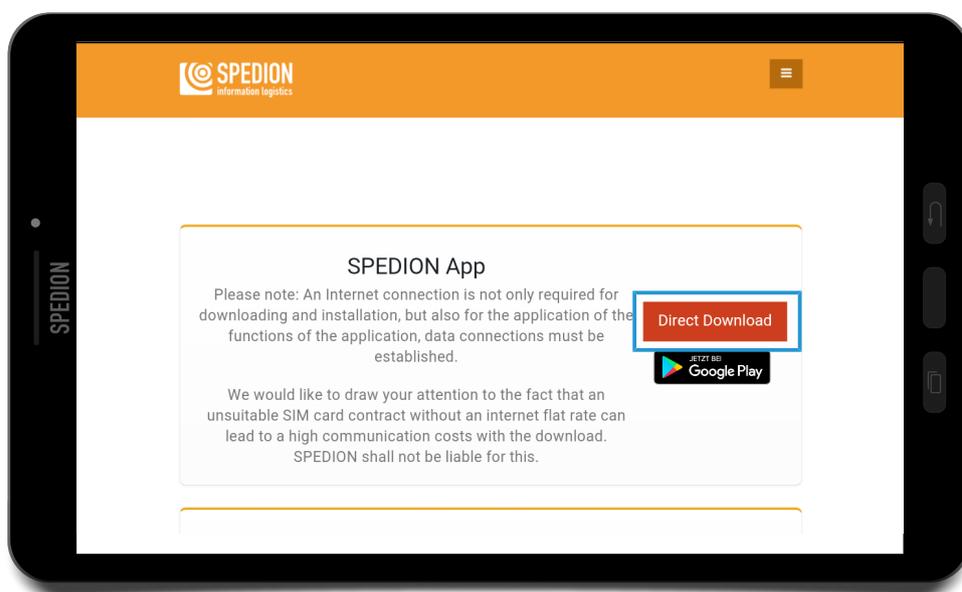


Illustration 2: Installation via the SPEDION website

4. Under SPEDION App, select **Direct download**.
 - ⇒ The installation file will be downloaded.
 - ⇒ The installation file will be stored on your PC under **Downloads**.
5. Copy the **SpedionApp.apk** file previously downloaded into the **Downloads** folder of your Android device.
 - ⇒ You have now successfully copied the installation file to your Android device.
6. Open the **Downloads** folder on your Android device.
7. Select the **SpedionApp.apk** file.
 - ⇒ Installation of the SPEDION App will start.

Enabling unknown sources

NOTICE

Downloaded SpedionApp.apk

Following a successful download, you will find the **SpedionApp.apk** file in your **Downloads** folder.

If installation is blocked, this is because the installation of **apps from unknown sources** is disabled. Proceed as recommended by your Android device and enable installation.

To allow installation from unknown sources on a Samsung Galaxy Tab Active 2, proceed as follows:

Under **Settings**→**Biometrics and security**→**Install unknown apps**, select **Chrome** as the application and enable **Allow from this source**.

1. Perform installation by tapping **Install**.
2. Tap **Open**.
 - ⇒ The SPEDION App opens.
 - ⇒ You will then be asked to allocate the permissions for the SPEDION App.
3. Tap **Start**.
4. Confirm the following permission queries with **Allow**.
 - ⇒ You can continue with logging on for the first time.

5.2 Updates

Different update options

As the SPEDION App is constantly being refined, there will be regular updates with new features and bugfixes . These updates make it essential to ensure that the SPEDION App is always kept up to date. There are different ways of installing updates for the SPEDION App:

5.2.1 Automatic

Automatic update search

Every time the SPEDION App starts, it automatically searches for updates. If outstanding updates are found, you will see the following screen:

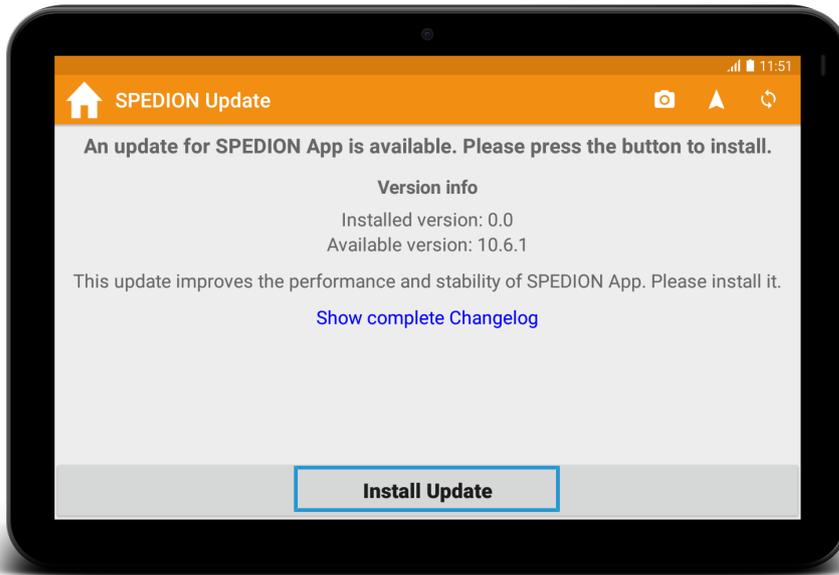


Illustration 3: Installing SPEDION App updates

1. Tap **Install update**.
⇒ The installation dialog starts.

Enabling unknown sources

NOTICE

Enabling unknown sources

In Android devices, installation from unknown sources is disabled by default. If installation is blocked, proceed as recommended by your Android device and enable installation.

1. Tap and hold **All** until you see **Install**.
2. Then tap **Install**.
⇒ Wait until installation has finished.
3. Tap **Open**.
⇒ The SPEDION App has now been successfully updated. You can log on again as usual.

5.2.2 Manual

Manual update search

In addition to automatic updates, you can also start a search for updates manually. Proceed as follows:

- ✓ Make sure the internet connection is active.
 - ✓ Make sure that you have logged into the SPEDION App.
1. Navigate to the home screen.
 2. Tap the **More features** icon.
 3. Swipe left twice.
 4. Tap the **Tools** icon.

5. Tap **Update**.

- ⇒ The SPEDION App will look for updates itself.
- ⇒ If outstanding updates are found, you will see the following screen:

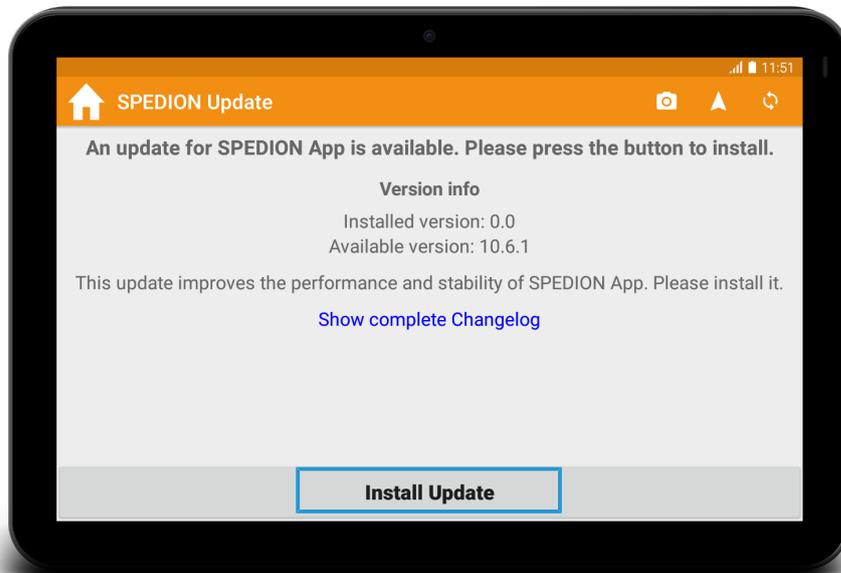


Illustration 4: Installing SPEDION App updates

6. Tap **Install Update**.

- ⇒ The installation dialog starts.

Enabling unknown sources

NOTICE

Enabling unknown sources

In Android devices, installation from unknown sources is disabled by default. If installation is blocked, proceed as recommended by your Android device and enable installation.

1. Tap and hold **All** until you see **Install**.
2. Then tap **Install**.
 - ⇒ Wait until installation has finished.
3. Tap **Open**.
 - ⇒ The SPEDION App has now been successfully updated. You can log on again.

6 Using the SPEDION App

Use

The following section explains how to use the SPEDION App and is divided into the individual functions.

NOTICE

Getting to know the SPEDION App before use

Before using the SPEDION App live for the first time, familiarise yourself with all its functions so that you can make full use of all the benefits of the SPEDION App.

6.1 Logging on the first time

When logging on for the first time, you must do so with your administrator code and password. You will be sent your code by email after registering on <http://www.spedion.de>.

NOTICE

Administrator rights required

This step can only be performed by an administrator. This will ensure you avoid malfunctions in the SPEDION App.

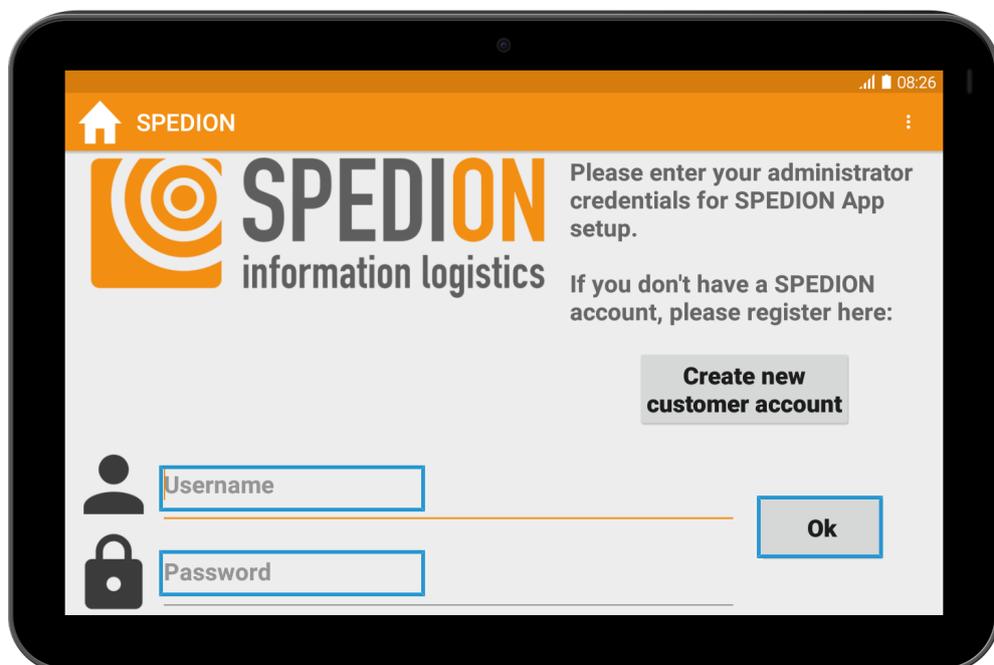


Illustration 5: Logging on to the SPEDION App for the first time

Administrator logon

When logging on, you connect the device and the SPEDION App with your company so that all data can be viewed, edited and managed in SPEDIONline. Proceed as follows:

✓ Make sure the internet connection is active.

1. Enter your username.
2. Enter your password.
3. Tap **Ok**.

⇒ You have now successfully connected your device with your customer account.

NOTICE

No administrator rights

If you do not know your administrator access or have not received an email after registering, please contact our SPEDION Support at support@spedion.de.

6.2 Logging on with a barcode scan

Barcode scan

If desired, the SPEDION App can be configured with the option of recording the driver number and vehicle number by means of a barcode scan.

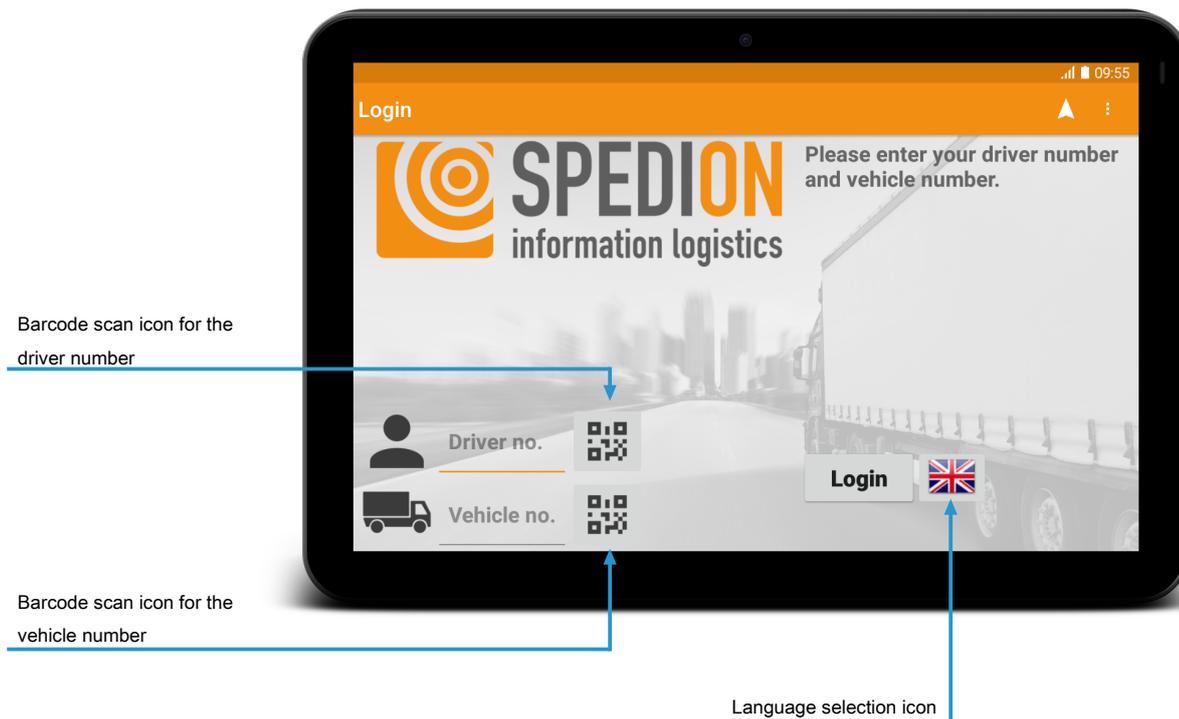


Illustration 6: Logon screen with barcode

To log on to your new vehicle with a barcode scan, proceed as follows:

Scanning the driver and vehicle number

1. Tap the **barcode scan icon** next to the driver number field.
2. Scan the barcode with your driver number.
3. Tap the **barcode scan icon** next to the vehicle number field.
4. Scan the barcode with your vehicle number.
5. Tap **Login**.

⇒ You have now logged on to your new vehicle and will be forwarded to the home screen.

6.3 Logging on with language selection

Language selection

If desired, the SPEDION App can be configured to come in different language versions. You can select these language versions when logging on via the logon screen.



Illustration 7: Logon screen with language selection

Available languages

NOTICE

Available languages in the SPEDION App

The following languages are fully available for the SPEDION App: German, English, French, Italian, Dutch, Polish, Russian, Slovakian, Spanish, Czech and Hungarian. Other languages are in preparation.

Changing the language

To change the default language of the SPEDION App from German to another language, proceed as follows:

✓ **Make sure the internet connection is active.**

1. Tap the **flag icon** on the logon screen.
 - ⇒ **This will take you to the language settings for the Android device.**
2. Tap the icon showing the current **language** (German).
3. Select the desired language.
4. Move the desired language to the top of the list.
5. Tap **Apply**.
 - ⇒ **You have now changed the language.**
6. Press the **Back** key on your Android device to go back to the login screen of the SPEDION App.

⇒ You will see the flag for your chosen language. You can log on to the SPEDION App using your chosen language.

6.4 Driver and vehicle logon

To log on to your new vehicle, you must enter your driver number and vehicle number on the logon screen. If you have any questions about your driver number or vehicle number, please contact your dispatcher. Proceed as follows:

✓ [Make sure the internet connection is active.](#)

1. Enter your driver number in the upper field.
2. Enter the vehicle number of the current vehicle in the lower field.
3. Tap **Login**.

⇒ You have now logged in to your vehicle and will be forwarded to the home screen.

6.5 Logging on with a driver card

Driver card

If the device is permanently installed, the SPEDION App can be configured to allow automatic logon through data in the driver card. A distinction is made between fully automatic and semi-automatic logons.

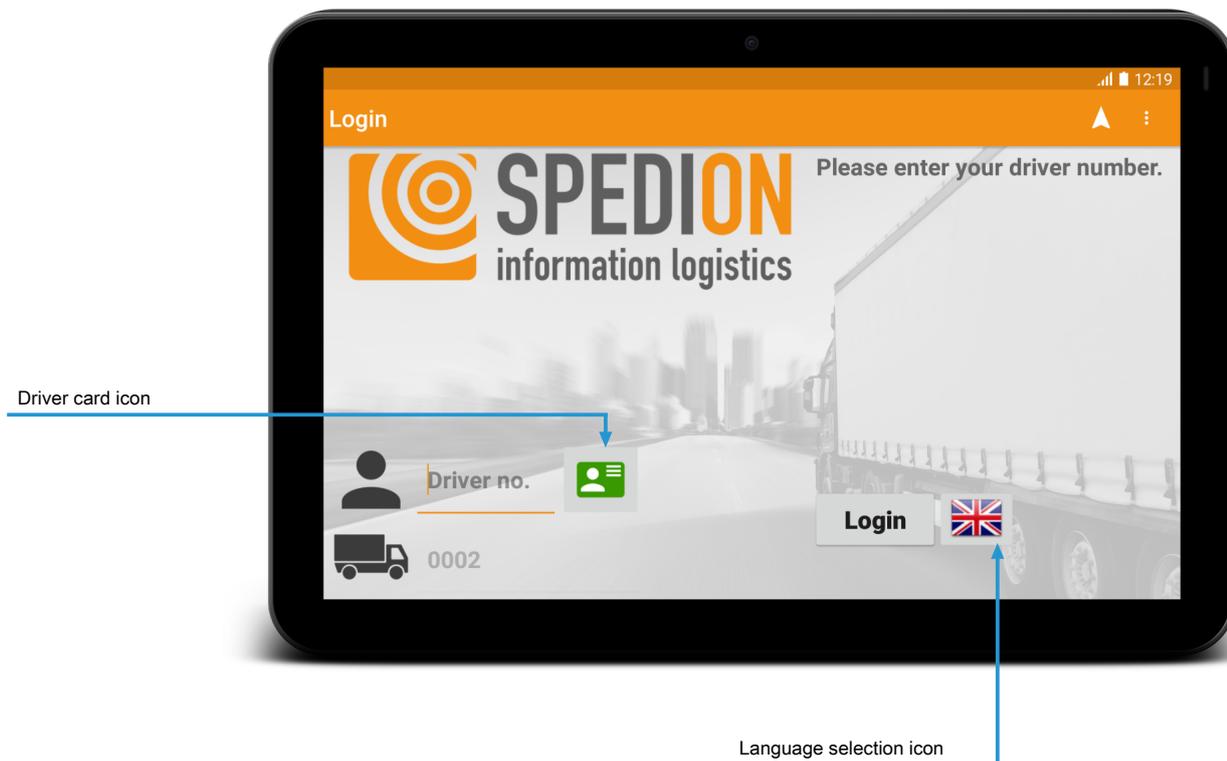


Illustration 8: Automatic logon with a driver card if the app is permanently installed

6.5.1 Fully automatic

Fully automatic logon

To log on entirely automatically with the driver card, proceed as follows:

- ✓ Make sure the internet connection is active.
 - ✓ Make sure that the driver card is inserted into the correct slot in the tachograph.
 - ✓ Make sure that the ignition of the vehicle is switched on.
1. Wait until the driver card icon turns green.
- ⇒ Once the driver card icon has turned green, you have logged in to your new vehicle and will be forwarded to the home screen.

NOTICE

Delay logging on with a driver card

When logging on with driver cards, you may experience a delay of up to one minute.

Semi-automatic logon

6.5.2 Semi-automatic

To log on semi-automatically with the driver card, proceed as follows:

- ✓ Make sure the internet connection is active.
 - ✓ Make sure that the driver card is inserted into the correct slot in the tachograph.
 - ✓ Make sure that the ignition of the vehicle is switched on.
1. Wait until the driver card icon turns green.
 2. Tap **Login**.
- ⇒ You have now logged in and will be forwarded to the home screen.

NOTICE

Delay logging on with a driver card

When logging on with driver cards, you may experience a delay of up to one minute.

6.6 Logging on if the device is permanently installed

Permanent installation

6.6.1 Driver logon if the device is permanently installed

If desired, the SPEDION App can be configured to allow logon with just a driver number. This is recommended if the Android device is permanently installed. Proceed as follows:

- ✓ Make sure the internet connection is active.
1. Enter your driver number in the upper field.
 2. Tap **Login**.
- ⇒ You have now logged in to your vehicle and will be forwarded to the home screen.

Changing the vehicle

6.6.2 Changing the vehicle if the device is permanently installed

If the Android device is permanently installed, proceed as follows to change the registered vehicle, such as for removal or modification:

- ✓ Make sure that you have logged out of the SPEDION App.
- ✓ Make sure that area **10** with the text **Please enter your driver number 1** is displayed on the login screen. Area **11** with the **Ok 12** button must **not** be displayed.



Illustration 9: Changing the vehicle – logon screen

NOTICE

Area 11 must not be displayed on the screen

If area 11 is displayed, you are still logged in to the SPEDION App. In this case you need to tap **Ok** 12. Then tap **Logout** to log off the SPEDION App.

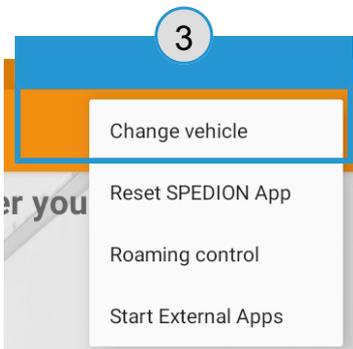


Illustration 10: Changing the vehicle if the device is permanently installed

1. Tap the **menu icon** 2.
 - ⇒ A new dialog box opens.
2. Tap **Change vehicle** 3.
 - ⇒ The **Security check** window opens.
3. Confirm with **Yes**.
4. *User with SPEDIONline access:* Log on to the SPEDION App with your administrator code.
5. *User without SPEDIONline access:* A SPEDIONline user in your company must create a **Temporary user** and send you the generated access data. This function can be found in the orange main bar under **Base Data** → **User management**:



Illustration 11: SPEDIONline: Master Data - Users

6. *Alternatively:* Call SPEDION Support to obtain access data.
 - ⇒ A new input template for the vehicle number will open.
7. Now enter your desired vehicle number.
8. Confirm the input with **Ok**.
 - ⇒ You have now successfully changed the vehicle.

6.7 Safety regulations

After logging on, you will see a window with safety regulations. Read these through carefully.

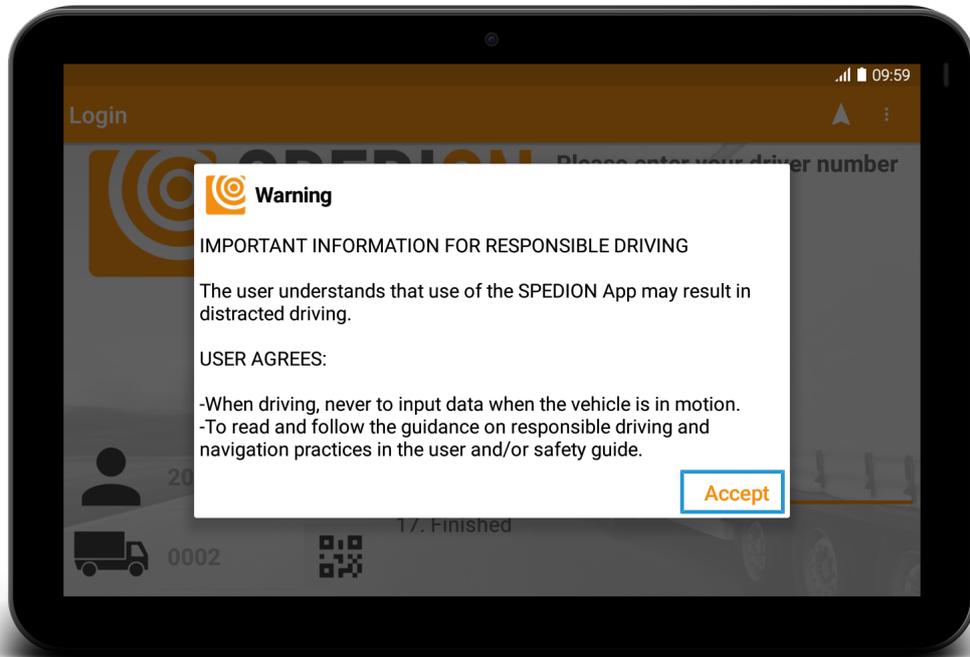


Illustration 12: Safety regulations

WARNING

Important information about responsible participation in road traffic

The user is aware that use of the SPEDION App can impair attentiveness to road traffic.

The user agrees

- a) when driving never to enter data while the vehicle is still in motion.
- b) to read and follow the guidelines for navigation and responsible participation in road traffic in the user and safety manuals.

Confirmation of the safety regulations

1. Read the safety regulations.
2. Confirm that you have done so by tapping **Accept**.

6.8 Tools

Other important settings that are also relevant when installing the SPEDION App can be found under **Tools**. Proceed as follows:

✓ **Make sure that you are on the home screen of the SPEDION App.**

1. Tap the **More features** icon.
2. Swipe the screen left twice.
3. Tap the **Tools** icon.

⇒ You are now in the **Tools** category.

6.8.1 Brightness

Adjusting brightness

This is where you adjust the brightness manually. You can make the following settings:

Name	Function
Switch night mode on/off	Here you can switch manually between night mode and day mode.
Adjust brightness in selected mode	Here you can adjust the desired brightness in day mode manually.
Automatic day and night switching	Here you can enable automatic switching between day mode and night mode. You can also see the times for switching between the modes.

Table 2: Tools: Brightness

6.8.2 Device control

Setting connection functions and time

This is where you adjust the connection functions and time manually.

Name	Function
Bluetooth™	Here you can switch Bluetooth™ on and off manually.
GPS	Here you can switch GPS on and off manually.
Mobile phone connection	Here you can switch your mobile phone connection on and off manually.
Set time	Here you can set the time manually.

Table 3: Tools: Device control

6.8.3 Update

Manual update

This is where you start the search for new updates manually. See Manual [▶ 13].

See also

 Automatic [▶ 12]

6.8.4 FMS

Available FMS data

Here you can find a detailed list of all FMS data from your vehicle and all data from your digital tachograph. General information about the FMS connection is provided along the top of the screen.

6.8.5 About

App information

Here you can find all the information of relevance to the SPEDION App, such as general information about the driver, FMS, Bluetooth, GPS or the Android device.

6.8.6 Workshop

6.8.6.1 Bluetooth scan

Scan for Bluetooth devices

Here you can search for unconnected Bluetooth devices. Since this function can only be performed by authorised users, please contact our Support at support@spedion.de

6.8.6.2 Diagnosis

FMS & Bluetooth diagnosis

This gives you an overview of whether all functions of the SPEDION App are being supplied with the necessary data and are working properly. You can also check, for instance, whether the SPEDION Bluetooth Adapter was installed correctly.

The following functions will be checked:

- Bluetooth enabled, configured and connected
- SPEDION FMS adapter connected and FMS values available
- Current D8 values available
- Connection to DTCO enabled
- Remote download of driver card and mass data possible

A green dot means **All OK**.

A red dot means **There is an error**.

NOTICE

Missing icons due to individual configuration

Since you can customize your package of services, it is possible that some icons will not be displayed on your Android device as described here.

Send Acceptance-Message to SPEDION

The **Send Acceptance-Message to SPEDION** function allows you to send evidence of the successful installation of all components to SPEDION.

NOTICE

Running diagnosis after a new installation

We recommend that you run the diagnosis function every time a new device is installed in a new vehicle. This means you can be sure that the Android device is working properly.

6.9 General functions

This is the home screen that you see once you have successfully logged on to your tablet.

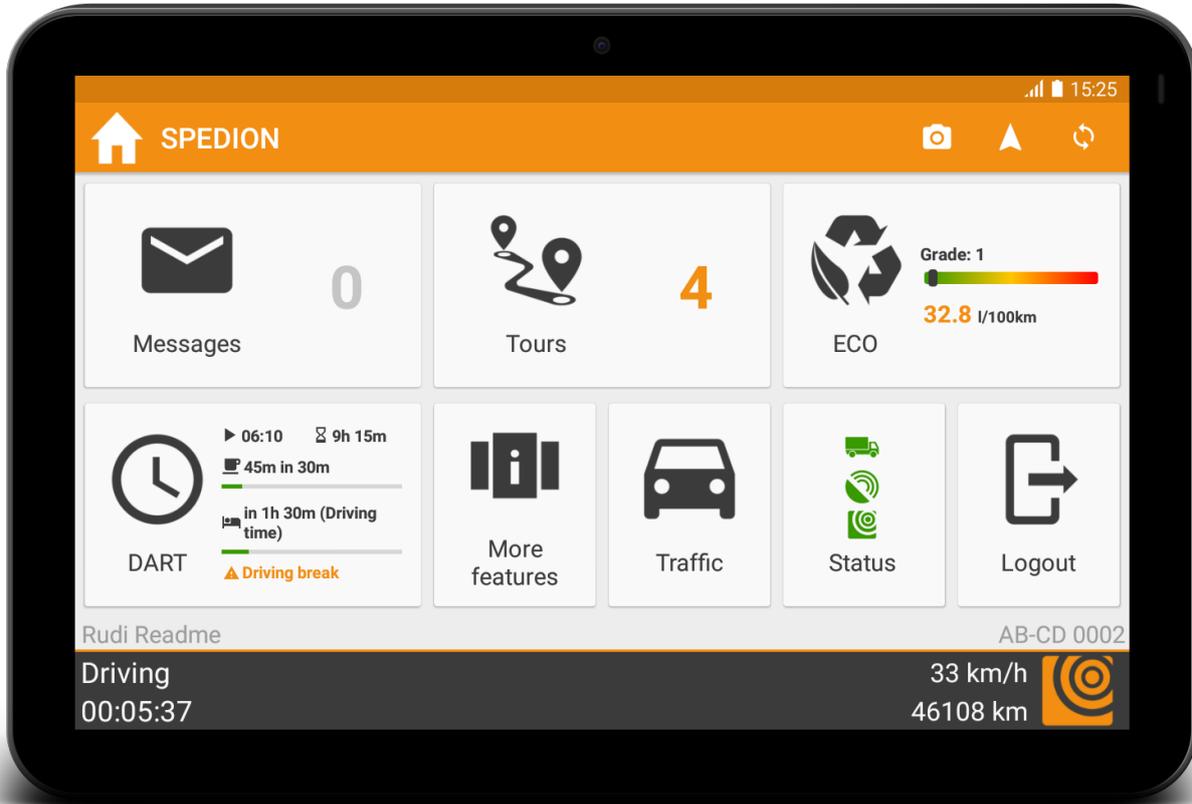


Illustration 13: Home screen

The home screen in the SPEDION App is split into three main areas. These are the menu bar (top), the content area (middle) and the activity bar (bottom). This split enables simple and intuitive operation and ensures that you always find your way round quickly.

6.9.1 Menu bar

Menu bar

The menu bar is used to navigate through the SPEDION App and is the same everywhere in the SPEDION App. It is the orange bar at the top and contains the following icons:

Dialog elements



Home

Tapping this always takes you back to the home screen.



Camera

Tapping this starts the camera and enables you to take a picture. You can then delete, rotate or save it.

	<p>Navigation</p>	<p>Tapping this takes you straight to your installed navigation application.</p>
	<p>Update</p>	<p>Tap this to manually start a server request for new messages and itineraries. Please note that you will not receive feedback following a successful update.</p>
	<p>GPS connection OK</p>	<p>This icon indicates that there is an active GPS connection.</p>
	<p>GPS connection problem</p>	<p>This icon indicates that there is a problem with the GPS connection.</p>
	<p>tion OK</p>	<p>SPEDION server connec-</p>
<p>This icon indicates that there is an active connection to the SPEDION servers. Even if the SPEDION icon is green, there may still be a problem with the internet connection.</p>		
	<p>SPEDION server connec-</p>	<p>The red SPEDION icon indicates that there is a problem with the connection to the SPEDION servers.</p>
<p>tion problem</p>		
	<p>FMS connection OK</p>	<p>This icon indicates that there is an active FMS connection.</p>
	<p>FMS connection problem</p>	<p>This icon indicates that there is a problem with the FMS connection.</p>

NOTICE

Missing icons due to individual configuration

Since you can customize your package of services, it is possible that some icons will not be displayed on your Android device as described here.

6.9.2 Activity field

Activities

The activity field is the grey bar along the bottom of the screen. Your current activity is displayed here.

Speed in white

When the vehicle is in motion, **Driving** is displayed as the activity here automatically. On the right you will also see your current speed and the current total kilometre reading of the vehicle in white:

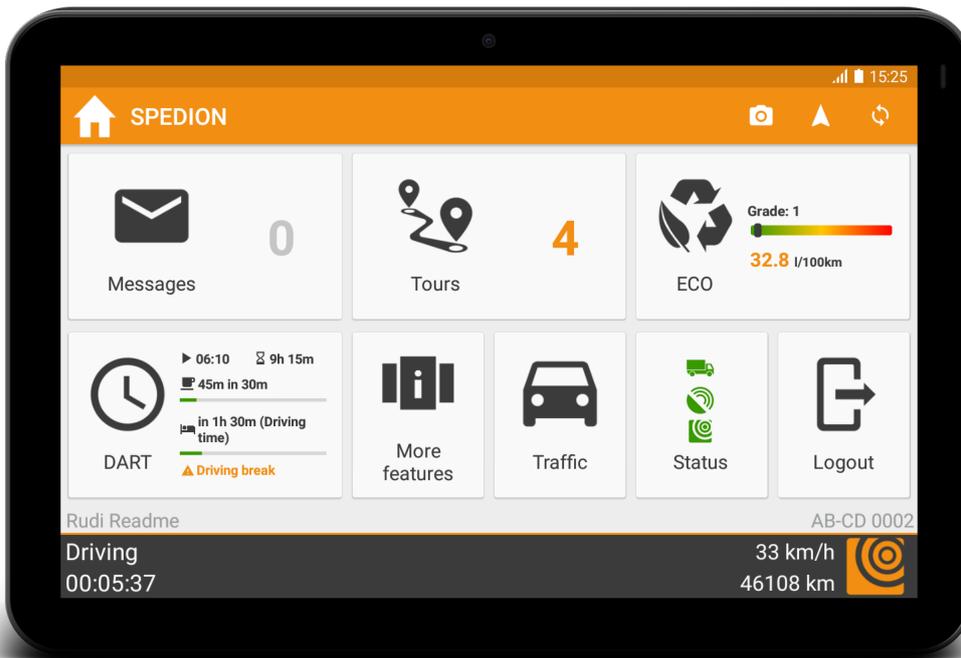


Illustration 14: Speed in white

Speed in yellow

If the speed is shown in yellow, this indicates a short delay in synchronization. This delay can be up to 60 minutes.

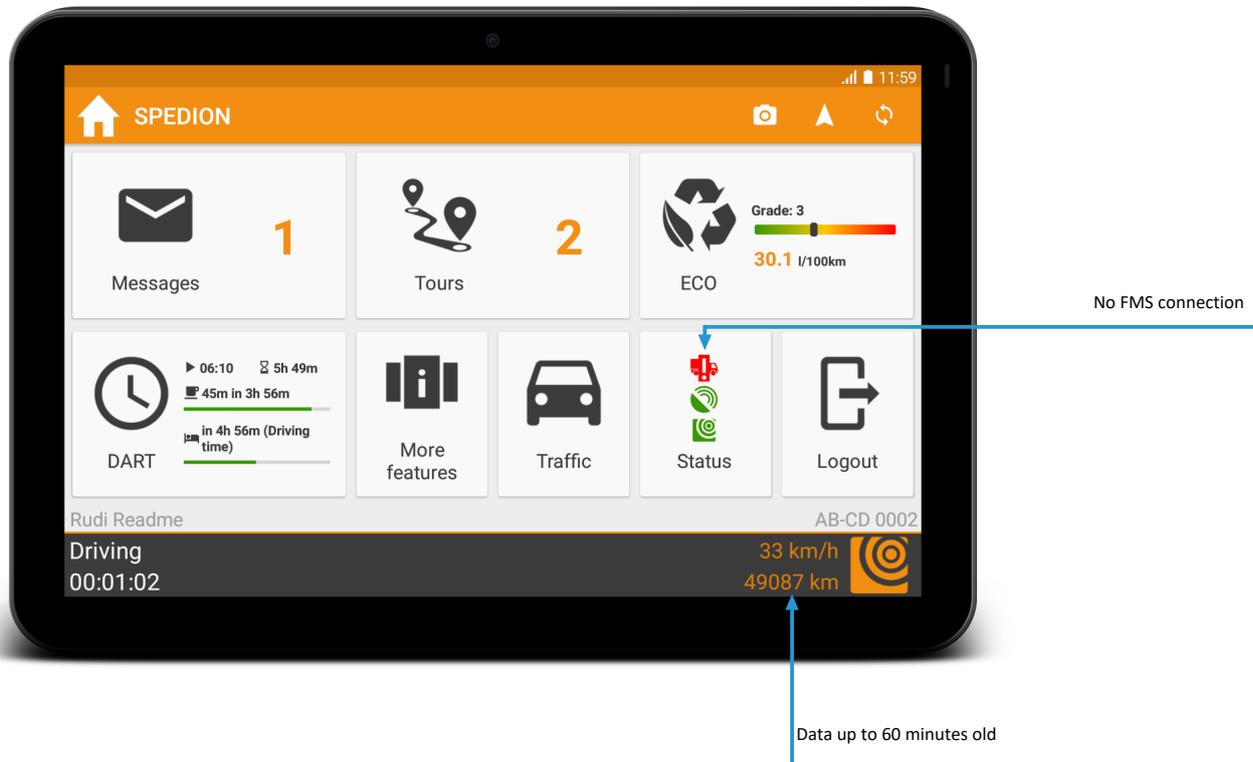


Illustration 15: Synchronization delay

Speed in red

If the speed is shown in red, this indicates an error in the FMS connection. This delay has already lasted longer than 60 minutes:



Illustration 16: FMS connection error

Changing activities

To change the current activity, proceed as follows:

✓ **Make sure that you are on the home screen of the SPEDION App.**

1. Tap the grey bar.

⇒ **The selection window for the Current activity opens.**

2. Select your new current activity here.

3. Choose between activities by:

4. the driver (e.g. break)

5. the vehicle (e.g. refuelling)

6. the customer (e.g. loading)

⇒ **You have now successfully changed the current activity.**

i NOTICE

Missing icons due to individual configuration

Since you can customize your package of services, it is possible that some icons will not be displayed on your Android device as described here.

6.9.3 Dashboard

The dashboard is the large white area in the middle of the screen. This is where the current main functions of the SPEDION App are always located.

Dialog elements



Messages



Tours



ECO



Driving times & rest periods



More features



Choose favourite

Status [▶ 34]



Log off

See also

 [Menu bar \[▶ 25\]](#)

6.9.3.1 ECO preview

The ECO preview is part of the dashboard and presents a summary of the ECO overview. The following illustration shows what the various pieces of information mean:

ECO preview



Illustration 17: ECO preview

6.9.3.2 DART preview

The driving times and rest periods preview is part of the dashboard and presents a summary overview of the driving times and rest periods. The following illustration shows what the various pieces of information mean:

DART preview

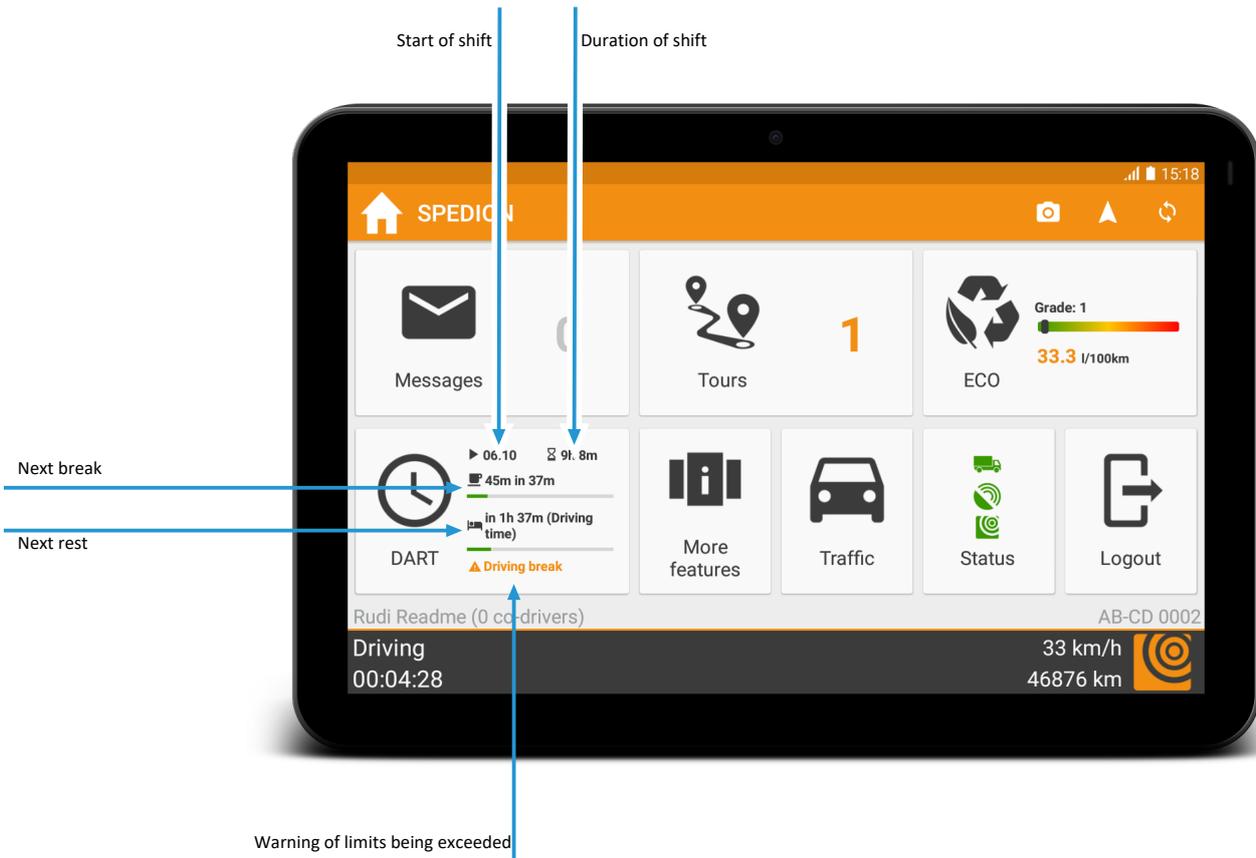


Illustration 18: DT/TP preview

The orange message **Driving time limit nearly exceeded** appears in red if the driving time of the fortnight has been exceeded:

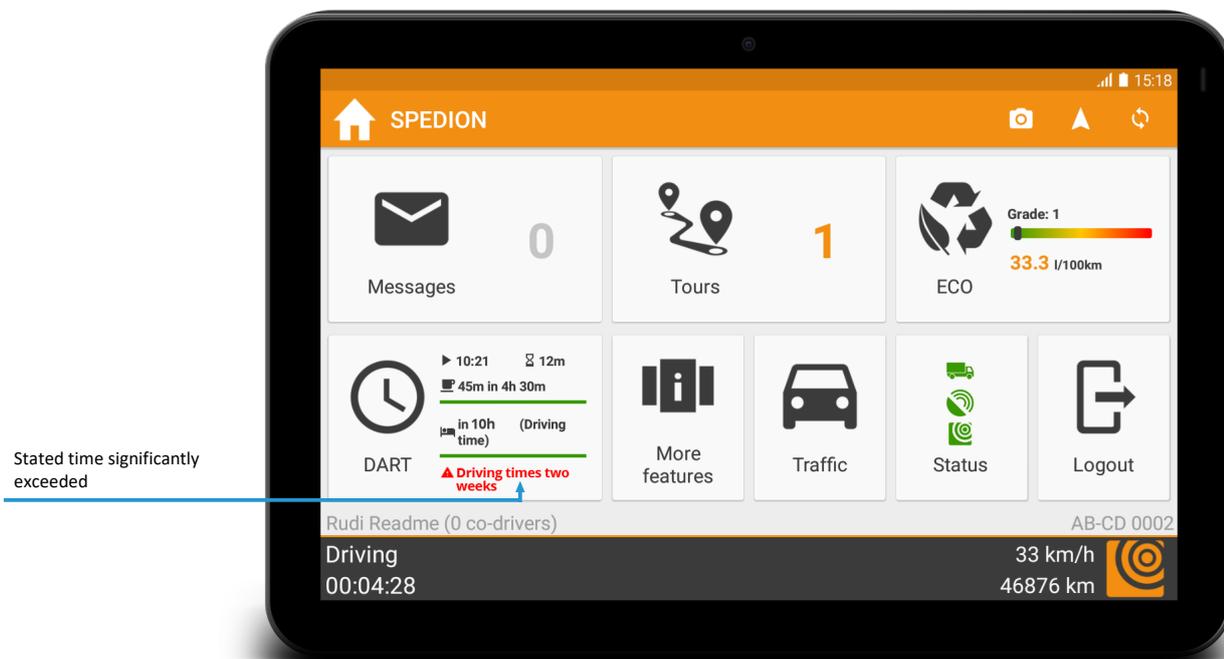


Illustration 19: DART preview: Driving time of the fortnight exceeded

6.9.3.3 Favourites

You can choose an additional function that is to appear on your dashboard. You have the choice of the following functions:

Favourites – dialog elements

	<p>Tasks</p>	<p>This is where you can find the tasks to be performed.</p>
	<p>Phone book</p>	<p>This is where you can find your personal phone book (predefined in SPEDIONline).</p>
	<p>Point of interest</p>	<p>Here you can search for what are known as points of interest (e.g. service stations), optionally in your current vicinity or at a particular location.</p>
	<p>Driver management</p>	<p>This is where you can find current information about the driver, log on up to 2 co-drivers and change the driver.</p>
	<p>Trailer management</p>	<p>This is where you can find current information about the tractor unit. You have the option of adding or removing a trailer.</p>
	<p>Documents</p>	<p>This is where you can find documents stored in Document Management (SPEDIONline).</p>
	<p>Internet</p>	<p>This is where you can find predefined websites that you can visit. You can also define a particular website as a favourite on the dashboard.</p>
	<p>Alarm clock</p>	<p>This is where you can define various wake-up times.</p>
	<p>Camera</p>	<p>This is where you can access the camera of your Android device.</p>

 <p>External applica- tions</p>	<p>This is where you can find your external applica- tions.</p>
 <p>Flashlight</p>	<p>This is where you can activate and deactivate the flashlight of your Android device, if it has one.</p>

Defining favourites

You can define your first favourite in the default configuration as delivered. Proceed as follows:

✓ [Make sure that you are on the home screen of the SPEDION App.](#)

1. Tap **Choose favourite**.
2. Select the desired function.

⇒ [The desired favourite is now set.](#)

Changing favourites

You can change the selected favourite at any time. Proceed as follows:

✓ [Make sure that you are on the home screen of the SPEDION App.](#)

✓ [Make sure that you have already selected a favourite.](#)

1. Tap and hold the icon with the favourite.
2. Select the desired function.

⇒ [The desired favourite is now set.](#)

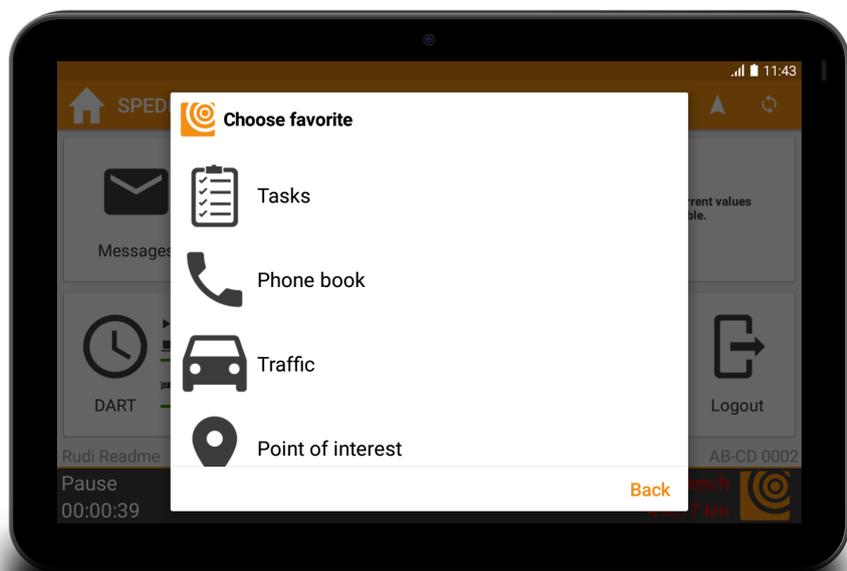


Illustration 20: Defining a favourite

6.9.3.4 Status

The Status window gives you an overview of the status of the FMS and GPS connection as well as the connection to the SPEDION servers:

Status



Illustration 21: Connections ok status

NOTICE

Connection failed

If the icons are shown in red, the connection has failed. In this case check the GPS connection, the internet connection and the Bluetooth connection. The FAQs contain useful tips on restoring the Bluetooth, GPS and internet connections.

Status details

To view details of the status, proceed as follows:

- ✓ Make sure that you have opened the home screen of the SPEDION App.

1. Tap **Status**.

⇒ You will see the following view:



Illustration 22: Status details

2. *Optional:* Tap the icons for the different connections to see further information and useful tips.

⇒ You have opened the **Status** window.

See also

 [FAQ \[▶ 64\]](#)

6.10 Messages

WARNING

Risk of being startled by loud noises while driving

Loud noises can startle you while you are driving, causing you to lose control over your vehicle. This can lead to serious injury or even death. Make sure that you have not set the volume for notifications so high that they startle you.

The **Messages** function in the SPEDION App enables the driver in the vehicle to establish contact with the dispatcher in the company's head office quickly and easily. Received and sent messages are stored in the inbox and outbox, where they are available until the next logoff or even longer.

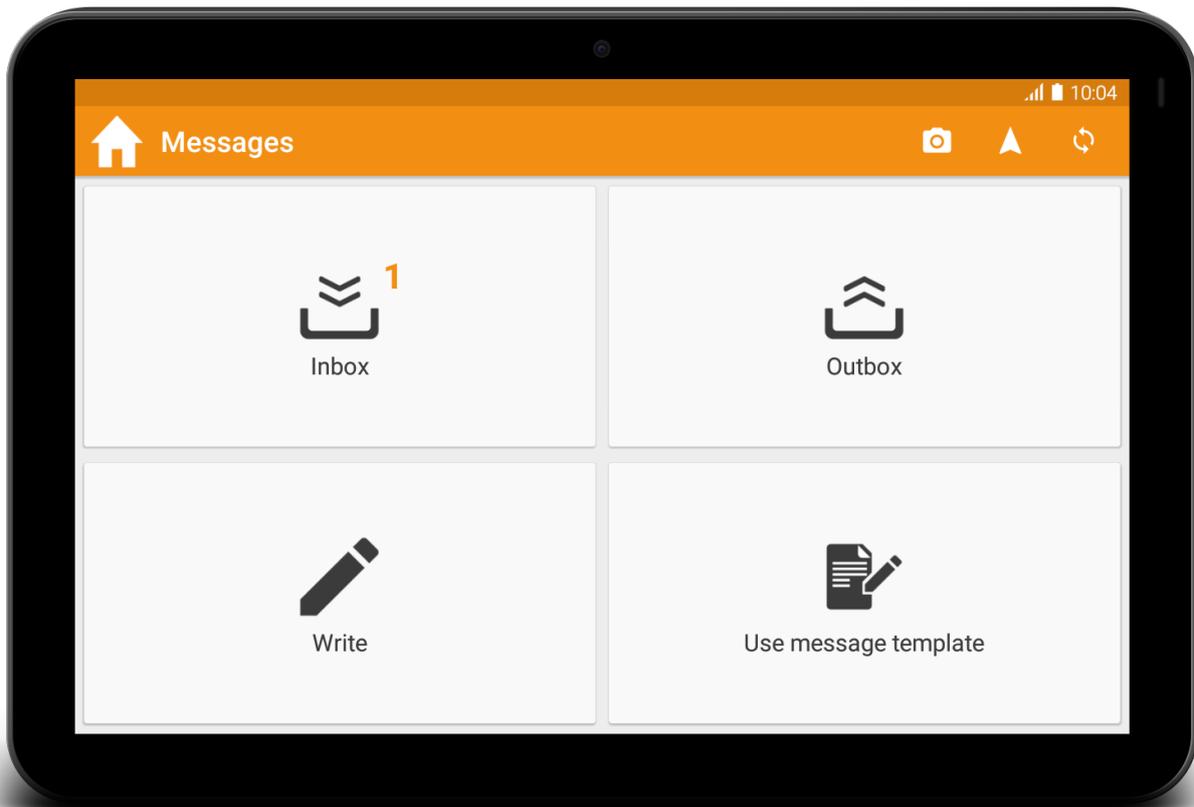


Illustration 23: Messages overview

Messages – dialog elements

	Inbox	This is where all received messages are stored.
	Outbox	This is where all sent messages are stored.
	Write	This is where you can create new messages.
	Use template	Here you can add a template to your message.
	Empty bar	The message could not be sent.

 Small orange bar	The message is being sent.
 Half green bar	The message has been delivered.
 Full green bar	The message has been read.
 Grey star	The message has not been added to favourites.
 Orange star	The message has been added to favourites.

Saving messages

NOTICE

Loss of messages not added to favourites
 Messages that have not been added to favourites will be deleted after you log off. If you want to be able to access important messages after logging on again, therefore, you must add them to your favourites.

 Empty box	The message has been read.
 Green tick	The message has not been read.

6.10.1 Inbox

Message inbox

This is where your received messages are stored.



Illustration 24: Message inbox

Reading out messages

As soon as a message has been received, you can have it read out. To do so, select **Yes** when the corresponding window opens:

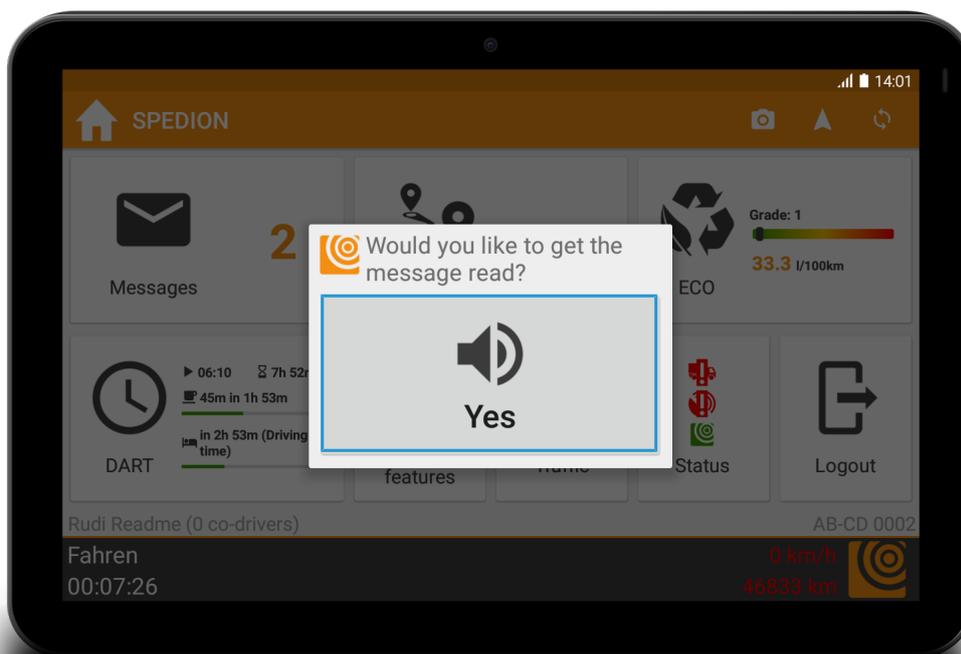


Illustration 25: Having a new message read out

To open a message, tap it. Here you can read the whole message, answer it or delete it.

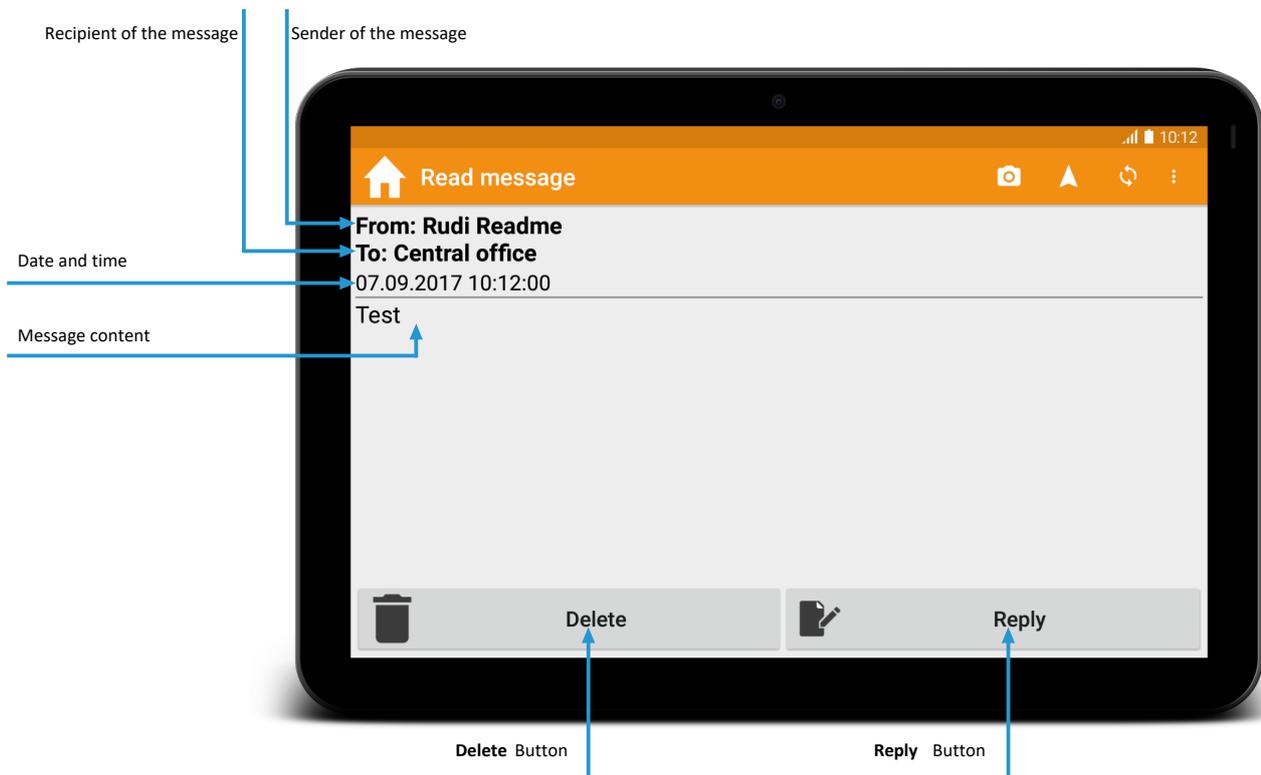
You can also select further options by tapping the menu icon in the message, e.g. **Answer**, **Mark as favourite** or **Read out**.

6.10.2 Outbox

Message outbox

This is where your sent messages are stored. You can tap the star to add a message to favourites so that you always see it first and to save it.

To open a message, tap it. Here you can read the whole message, answer it or delete it:



NOTICE

Loss of messages not added to favourites

Messages that have not been added to favourites will be deleted after you log off. If you want to be able to access important messages after logging on again, therefore, you must add them to your favourites.

6.10.3 Writing a message

Writing a message

The **Write message** function allows you to send messages to a preferred, pre-defined recipient. Proceed as follows:

- ✓ Make sure that you are in the **Messages** menu.

1. Tap the **Write** icon.

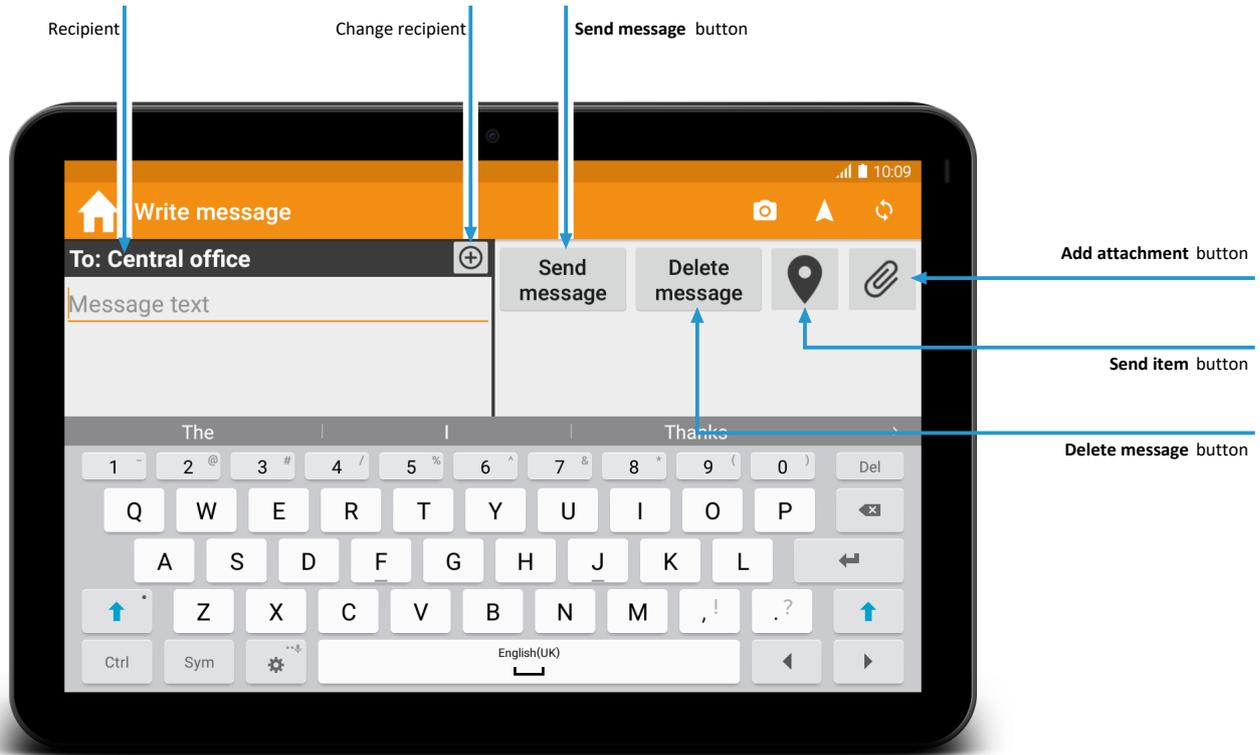


Illustration 26: Writing a message

2. Select the desired recipient.

Multiple recipients

NOTICE

Selecting particular recipients

With the appropriate configuration, this is where the recipients can be changed by tapping +. If this function is not enabled, you can only send messages to the head office.

1. Write your chosen text.
2. To send the message, tap **Send message**.
 - ⇒ You have successfully sent a message.
 - ⇒ Sent messages are stored in the **outbox**.

Adding attachments

You can also add attachments to a message. To do so, tap **Add attachment** on the right in the **Write message** function. Here you can select your chosen attachment from the following options:

Name	Function
Picture	Here you can take a picture in order to attach it to the message.
Signature	Here you can record a signature in order to attach it to the message.
Paint	Here you can create a drawing in order to attach it to the message. Tap the Colour icon to choose between different colours. Tap the Revert icon to undo the last stroke you made. Tap Delete to delete the entire drawing. Tap Ok to attach your drawing to the message.
Scan barcode	Here you can scan a barcode in order to attach it to the message.

6.10.4 Using a template

Using a template

To add a predefined template to the message field, proceed as follows:

- ✓ Make sure that you are in the **Messages** menu.
- 1. Tap **Use message template**.
- 2. Select the template you want by tapping it.
- 3. *Optional:* Complete your message.
- 4. To send the message, tap **Send message**.
- ⇒ You have successfully sent a template as a message.
- ⇒ Sent messages are stored in the **outbox**.

i NOTICE

Missing icons due to individual configuration

Since you can customize your package of services, it is possible that some icons will not be displayed on your Android device as described here.

6.11 Tours

WARNING

Risk of being startled by loud noises while driving

Loud noises can startle you while you are driving, causing you to lose control over your vehicle. This can lead to serious injury or even death.

Make sure that you have not set the volume for notifications so high that they startle you.

Tours – dialog elements

Icon

Load



Loading stop in the tour

Icon

Unload



Unloading stop in the tour

Icon

New Tour



New tour available

6.11.1 Accepting/Rejecting

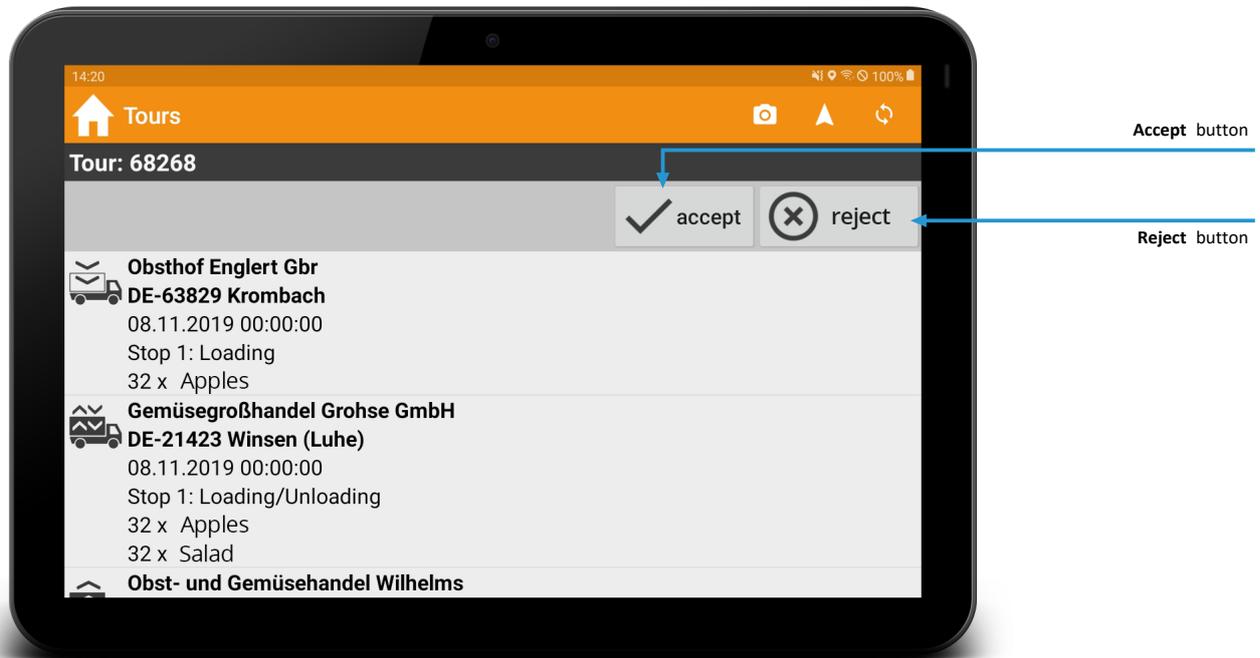


Illustration 27: Accepting or rejecting a tour

Accepting / Rejecting

With the appropriate configuration, when a new tour becomes available you have the option of accepting or rejecting it. To do so, tap **Accept** or **Reject**. Once you have accepted a tour, you can then continue activating the tour as usual.

If you reject a tour, it will be deleted from your tour window.

NOTICE

Missing icons due to individual configuration

Since you can customize your package of services, it is possible that some icons will not be displayed on your Android device as described here.

6.11.2 Activating a stop

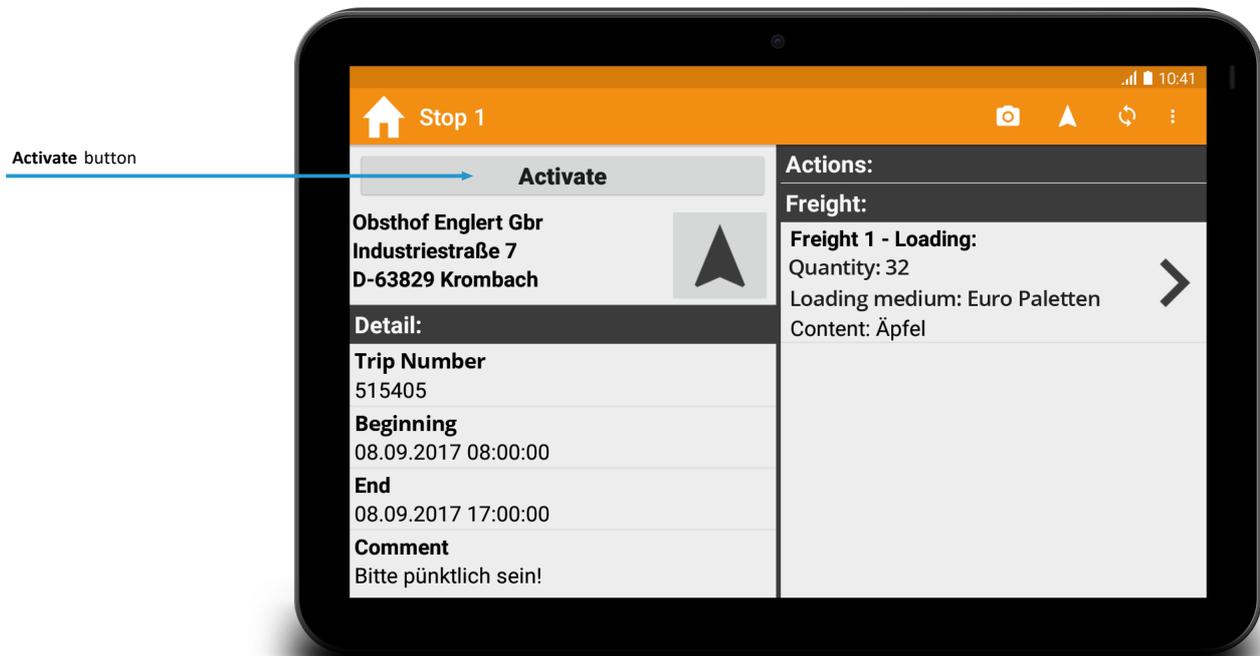


Illustration 28: Activating a tour stop

Once you have received a tour and accepted it, you must activate the stop. Proceed as follows:

- ✓ Make sure that you have accepted a tour.
- 1. Tap the button showing the desired tour stop.
- 2. Tap **Activate**.
- ⇒ The tour is now active.

6.11.3 Starting navigation

Navigating to the tour stop

Once you have activated a stop, you can have your navigation software guide you to the destination of the first stage. Proceed as follows:

- ✓ Make sure that you have activated a stop.
- 1. Tap the **Navigation** icon next to the destination address.
- 2. Select **Start navigating to destination**.
 - ⇒ Your navigation software will now guide you to your destination.
- 3. Once you have arrived at your destination, tap **Arrived**.
 - ⇒ You have been successfully navigated to your destination address.

6.11.4 Loading/Unloading

Once you have arrived at your destination address, you can start loading / unloading. Proceed as follows:

- ✓ Make sure that you have arrived at your destination address.
- 1. Tap the **Start loading / unloading** button.

⇒ You can now start loading / unloading.

2. Tap the **End loading / unloading** button and then **Done** when loading / unloading has been completed.

⇒ You can now activate the next stop of your tour.

6.11.5 Data updated

Changes to tour

Your customer may make changes to tour stops. These changes may concern the quantity or weight of the freight, the content, the loading equipment, the loading metre or even the address of the tour stop. The changes are shown with a green background in the tour overview. You will also see a warning symbol on the right-hand side.

Active stops have an orange background.

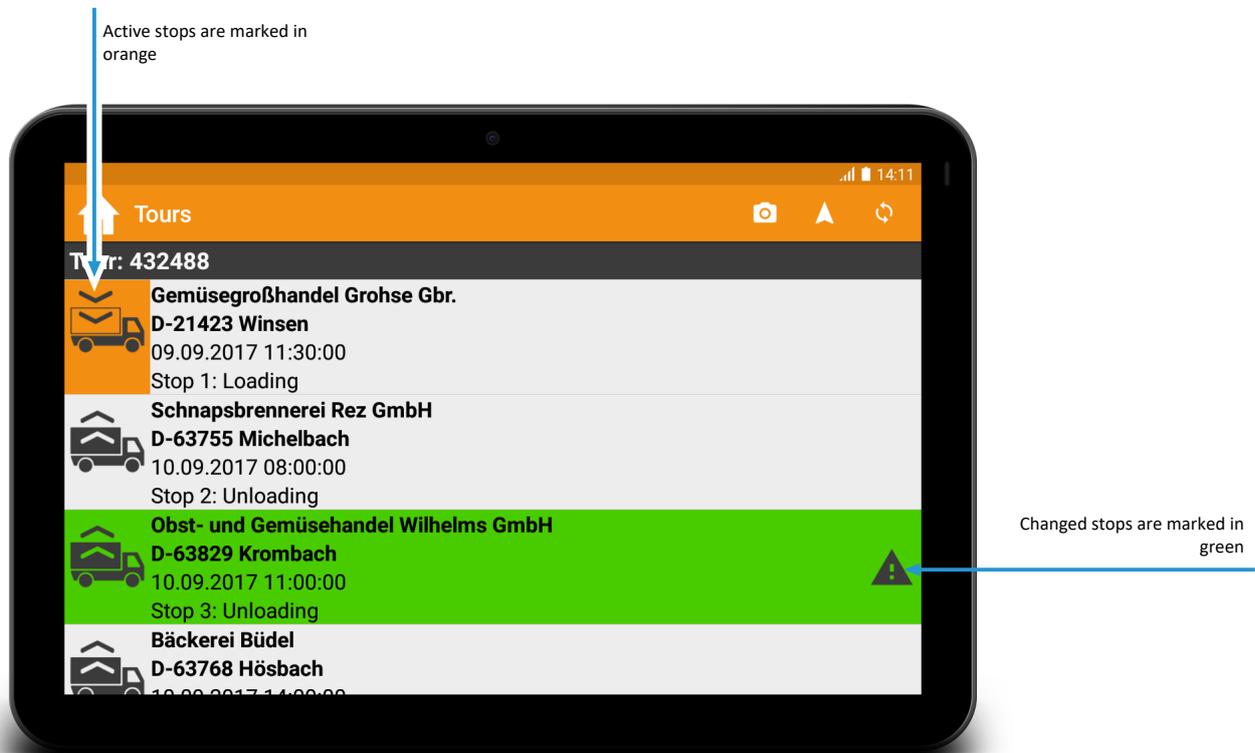


Illustration 29: Tour overview updated

6.11.6 Freight updated

If you call up the revised tour, you see an overview of the tour freight as usual. Again, the changed content is shown with a green background.

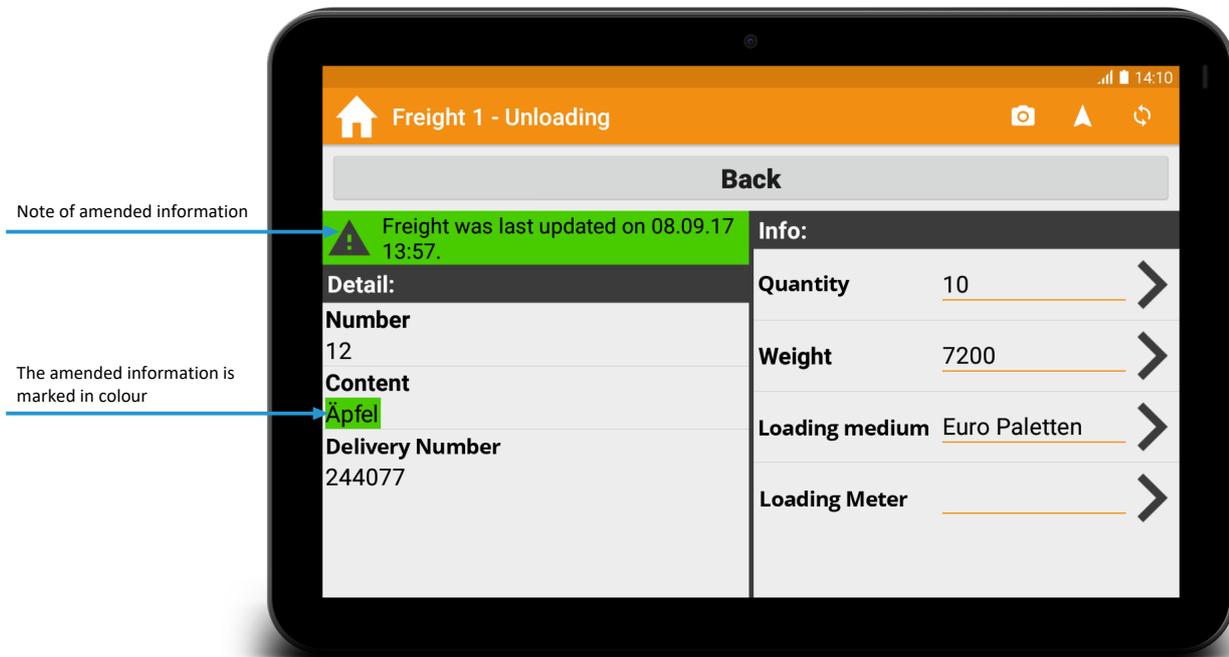


Illustration 30: Tour freight updated

6.11.7 Editing freight

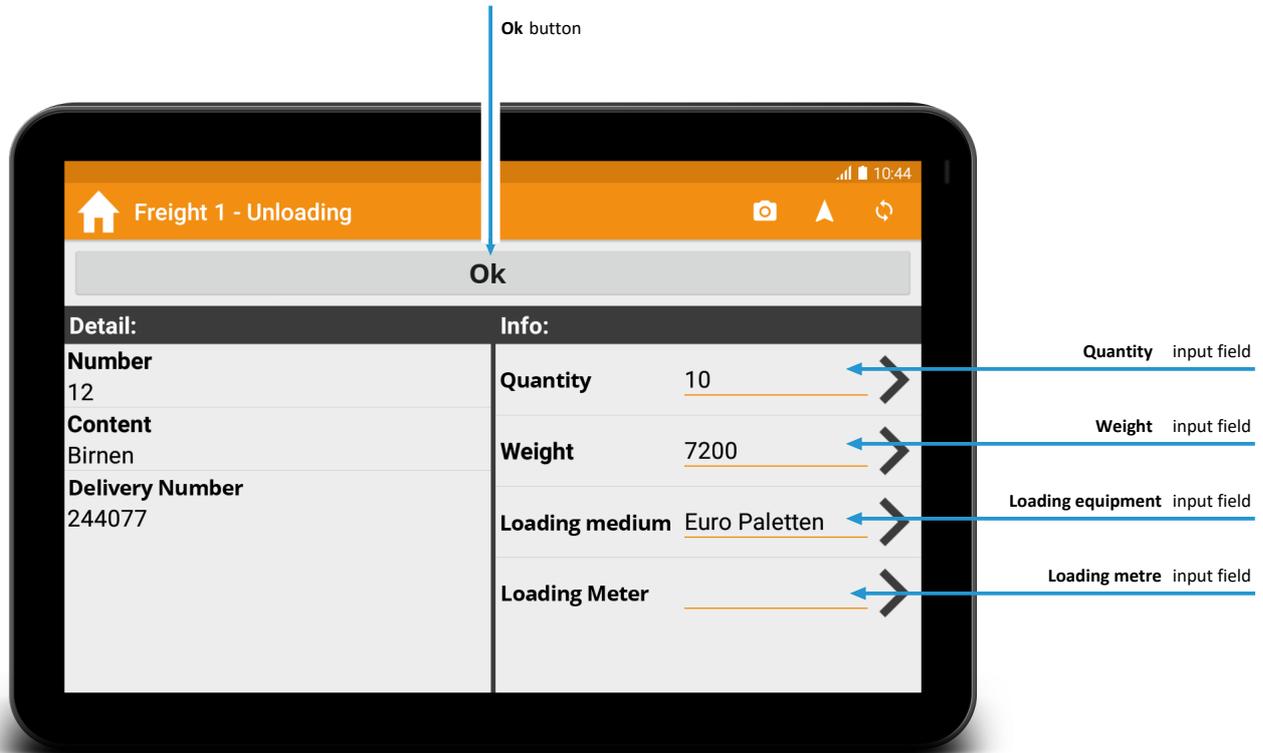


Illustration 31: Editing a payload

During loading, you can compare your exact freight with the freight stored in the tour and adapt it as required. Proceed as follows:

- ✓ Make sure that you have accepted a tour.
- ✓ Make sure that you have arrived at the tour stop.
- ✓ Make sure that you have started loading/unloading.

1. In the **Tour** window, tap the **Freight**.
2. This is where you can edit the amount, weight, loading equipment and loading metres of your payload. To do so, tap the desired function.

⇒ A new input window opens.

Quantity and weight	You can enter a numeric value using the plus and minus keys. The unit of weight is kilograms.
Loading medium	Here you can enter a text to describe your loading equipment precisely.
Loading metre	Here you can enter a numeric value.

1. Confirm each input with **Ok**.
2. Confirm the change to your freight using the **Ok** button at the top of the screen.

⇒ You have now successfully changed your freight.

6.11.8 Deleting a stop

With the appropriate configuration, you can delete stops in the SPEDION App. Proceed as follows:

✓ Make sure that you are in the **Tour** window.

1. Tap and hold the line of the desired stop until a new context menu opens.
2. Choose between **Delete stop** and **Open stop**.
3. Tap **Delete stop** to delete the chosen stop.

⇒ You have now successfully deleted the stop.

6.12 ECO overview

ECO overview

The **ECO overview** function gives you a complete overview of all values that flow into your ECO rating, each with their own graph and limit values:

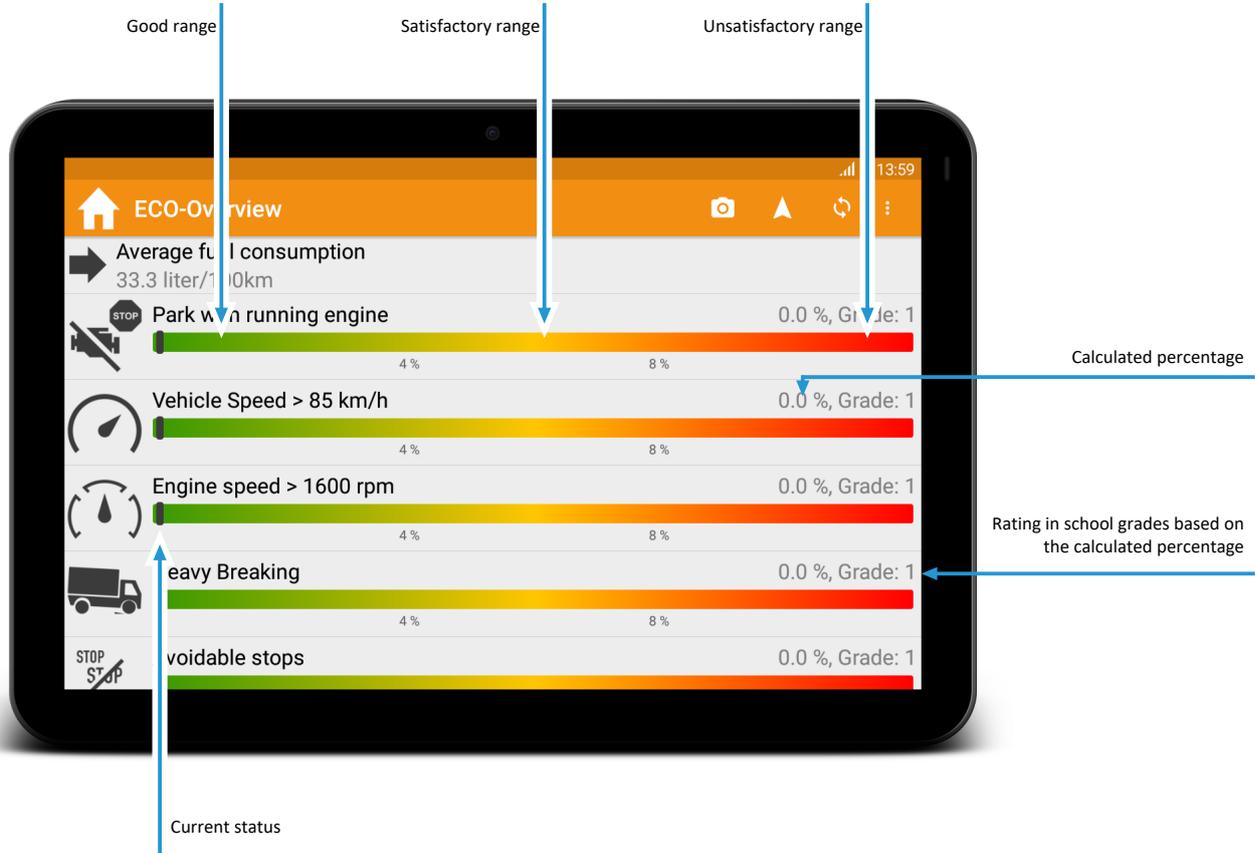
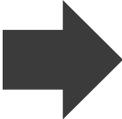


Illustration 32: ECO overview

To obtain more detailed information about the particular categories, tap the relevant line. This is where tips about fuel economy while driving and the various rating criteria can be found.

ECO overview – dialog elements

 Øfuel consumption	<p>Your current average consumption is displayed here.</p>
 Park with running engine	<p>Here you can find information about parking times with the engine running.</p>
 Vehicle speed above limit	<p>Here you can find information about compliance with the maximum speed limit.</p>
 Engine speed above limit	<p>Here you can find information about compliance with the maximum engine speed.</p>
 Heavy braking	<p>Here you can find information about your braking habits and the strength of your braking actions. <i>NOTE: Sharp acceleration will also be rated negatively here.</i></p>
 Avoidable stops	<p>Here you can find information about how you cope with stop-start traffic or urban traffic. <i>NOTE: Only momentary stops are rated, e.g. in stop-start traffic.</i></p>
 Braking distance	<p>Here you can find information about your braking habits and the braking distances.</p>
 Predictive driving	<p>Here you can find information about how predictively you are driving.</p>
 Coasting mode	<p>Here you can find information about your use of coasting.</p>

 <p>Cruise control usage</p>	<p>Here you can find information about your use of cruise control.</p>
 <p>Overall evaluation</p>	<p>This provides a summary of all information from the above categories and a detailed presentation of your total score.</p>

NOTICE

Missing icons due to individual configuration
 Since you can customize your package of services, it is possible that some icons will not be displayed on your Android device as described here.

6.13 Driving times & rest periods

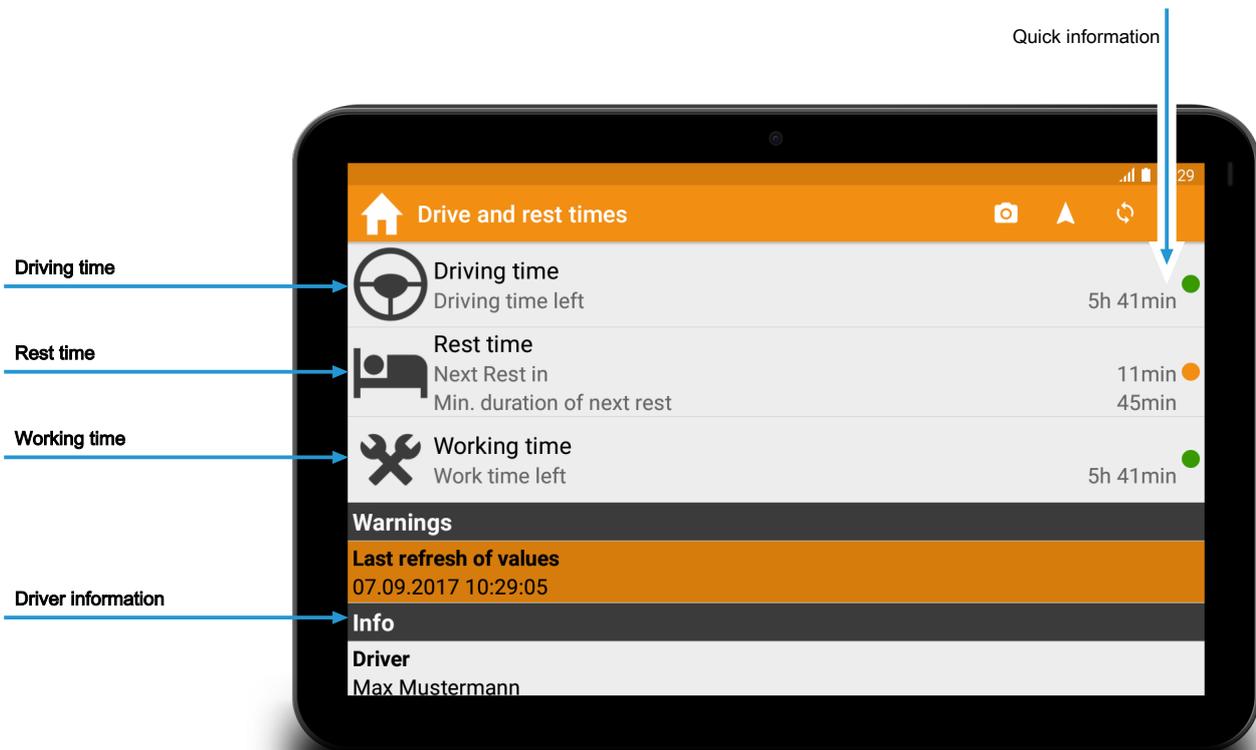


Illustration 33: Driving times & rest periods overview

6.13.1 Overview

In the driving times and rest periods overview, you can view general data about the current driver of the vehicle by moving the screen down. The information you can find here includes multi-driver operation and the last activity as well as the last export of the driver card.

6.13.2 Driving time

Driving times

Tap the **Driving time** line to go to the **Driving times** function. You will see the following screen:

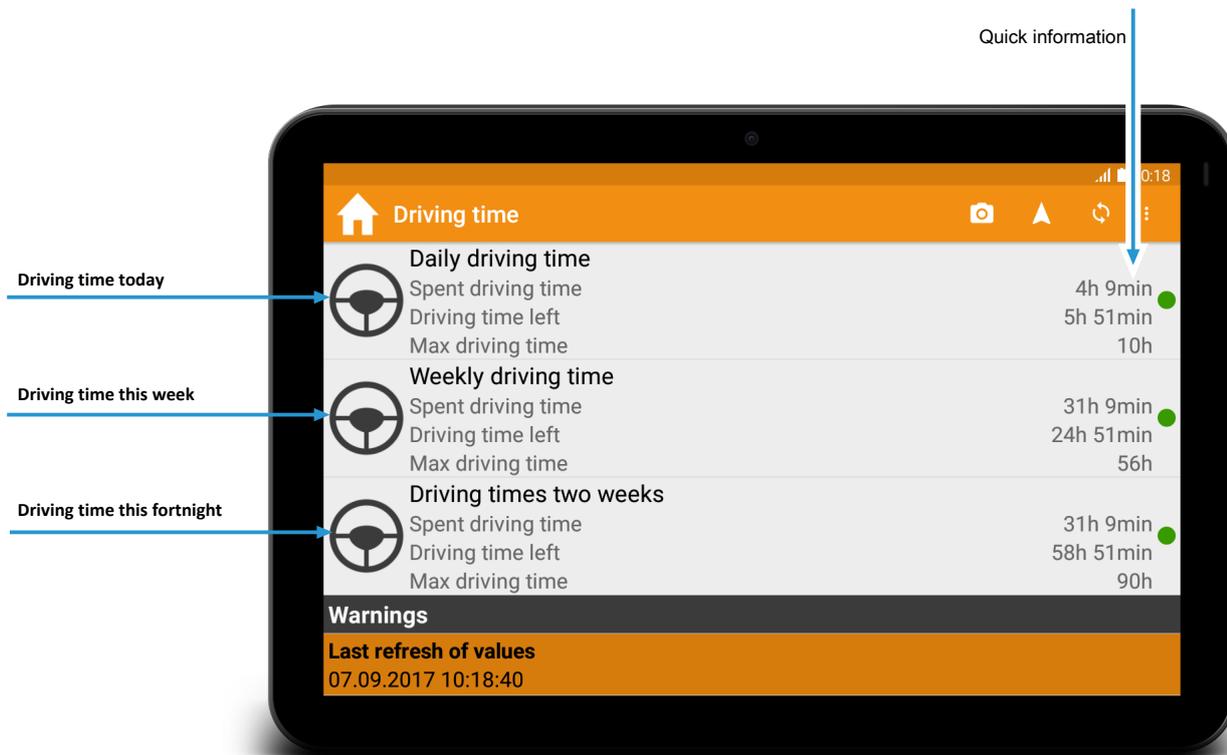


Illustration 34: Driving times

All sub-items of the **Driving times** function are displayed here. The quick information for each of the three items functions in the same way it does on the dashboard (cf. Dashboard [► 29]).

In addition, you also see values for the driving time today, this week and this fortnight.

Tap an entry to go to a detail view for the chosen time. This is where you will find information about the chosen time, a description of how it is calculated, any fines incurred for exceeding limits, and values.

6.13.3 Rest times

Rest times

Tap the **Rest time** line to go to the **Rest times** function.

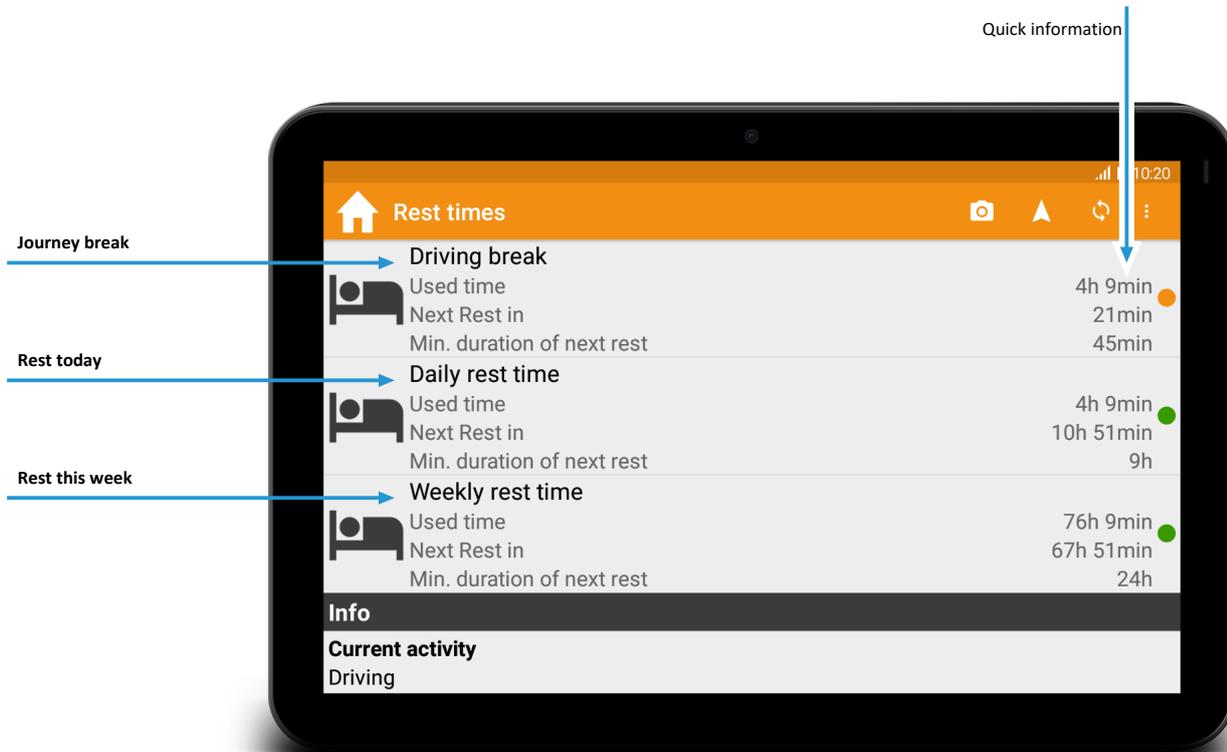


Illustration 35: Rest periods

All sub-items of the **Rest times** function are displayed here. The quick information for each of the three items functions in the same way it does on the dashboard (cf. Dashboard [▶ 29]).

In addition, you see values for breaks in the journey and the daily and weekly rest times.

Tap an entry to go to a detail view for the chosen time. This is where you will find information about the chosen time, a description of how it is calculated, any fines incurred for exceeding limits, and precise values.

In addition, the **Break** entry provides the option of setting an alarm for the end of the break. Proceed as follows:

✓ **Make sure that you are in the Rest times window.**

1. Tap the line for a chosen rest time.
 - ⇒ A new window opens.
2. Tap the **clock** icon.
 - ⇒ This takes you to the **Alarm** function, where you will see the active alarm time created automatically.
3. Tap **Back** to return to the **Rest times** function.
 - ⇒ You have now successfully set an alarm.

6.13.4 Working time

Working times

Tap the **Working time** icon to go to the **Working times** function. You will see the following screen:

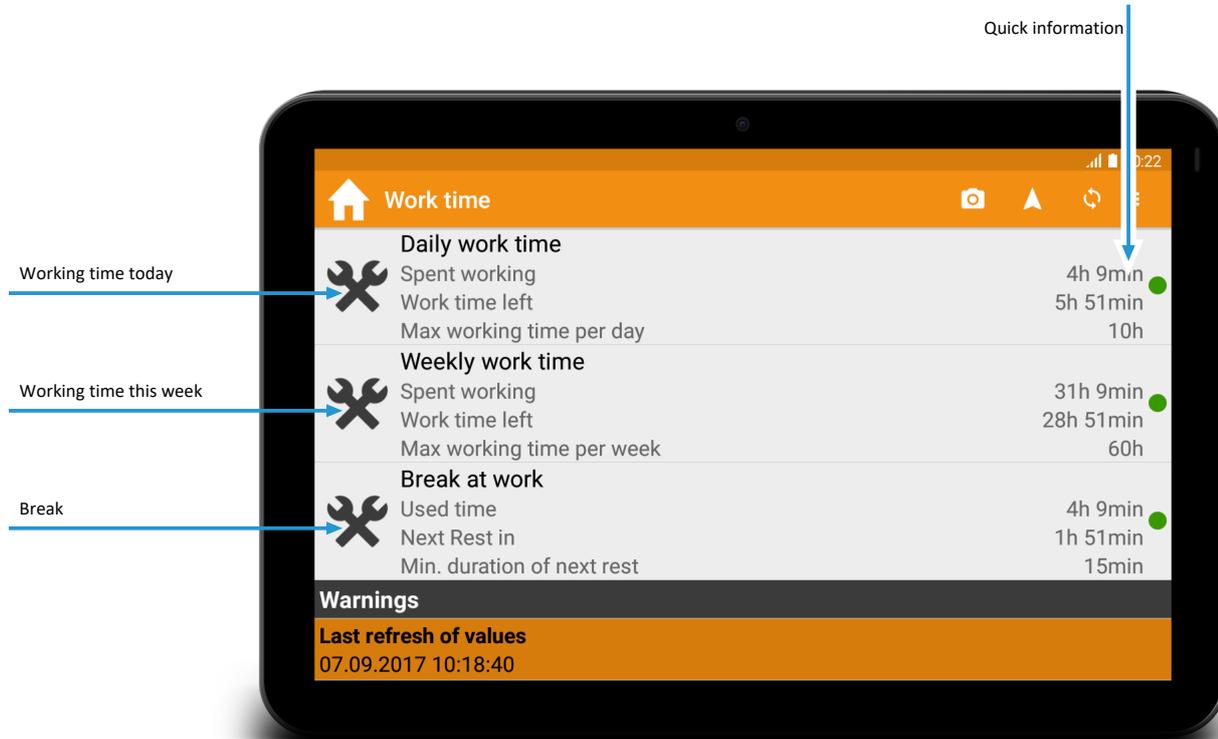


Illustration 36: Working time

All sub-items of the **Working times** function are displayed here. The quick information for each of the three items functions in the same way it does on the dashboard (cf. Dashboard [▶ 29]).

In addition, you see the daily and weekly working time and the breaks. The working time already used today and this week, the work breaks already used, the maximum working time today and this week and the minimum duration of the next break are shown here.

Tap an entry to go to a detail view for the chosen time. This is where you will find detailed information about the chosen time, a description of how it is calculated and precise values.

6.14 More features

This is where you can find settings for vehicles, drivers, trailers or navigation. You will also find documents, the camera and alarm, our manual and a phone book.

6.14.1 Tasks

WARNING

Risk of being startled by loud noises while driving

Loud noises can startle you while you are driving, causing you to lose control over your vehicle. This can lead to serious injury or even death.

Make sure that you have not set the volume for notifications so high that they startle you.

Tasks

The **Tasks** function contains predefined tasks that can or have to be executed at certain intervals. Proceed as follows:

✓ **Make sure that you are in the [Tasks](#) window.**

1. Tap the icon for the chosen task.
2. Follow the instructions for the task to complete it.

⇒ **You have now successfully completed the task.**

6.14.2 Phone book

Icon

Phone book



This is where your phone contacts are held. You can search for people using the search bar. Tap an entry to dial the number in the telephone app.

You can use the star to define favourites that will always be shown at the top.

6.14.3 Point of interest

Navigating to a point of interest

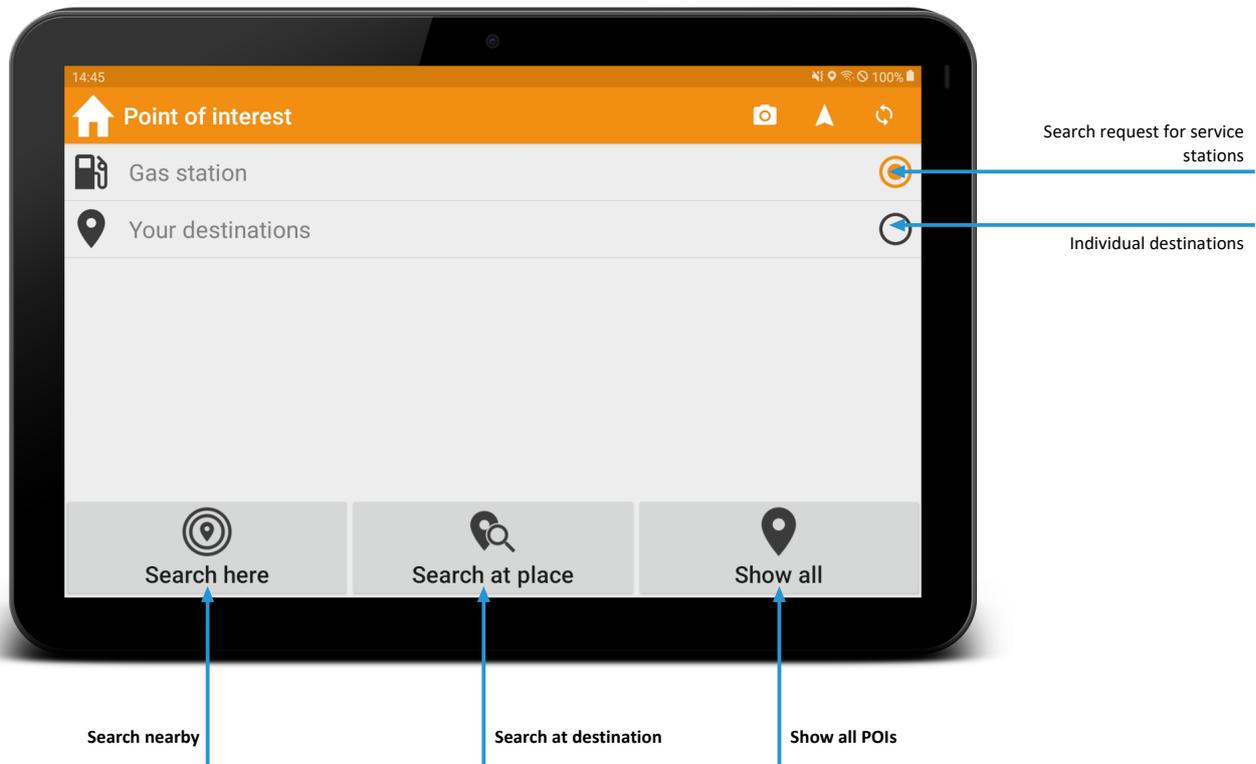


Illustration 37: Points of interest

Here you can search for predefined points of interest and be navigated to them. Proceed as follows:

✓ Make sure that you are in the **Point of interest** window.

1. Select the desired search category.
2. Select **Search at place** if you would like to search at a particular place.
3. *Alternatively:* Select **Search here** if you would like to search in your immediate vicinity.

⇒ You will then be shown a list of results. Tap the **Map** icon to see all the results on a map.

To obtain further information and functions relating to the results, tap the icon for the preferred result. You will see the name, address, phone number and position of the destination. Tap the **Start navigation** button to start navigating to that destination automatically. Tap the **Map** button to see the destination on the map.

6.14.4 Driver management

Driver management

Here you can see the current driver, their number and for how long they have been logged on to the current vehicle. You will also see an overview of the co-drivers who are logged on, and you can add new co-drivers. Proceed as follows:

✓ Make sure that you are in the **Driver management** window.

1. Tap the **Login co-driver** button.

2. Enter the driver number for the co-driver you want to add.
 3. Tap **OK** to confirm the input.
- ⇒ You have now entered a co-driver.

To make a change of driver, proceed as follows:

- ✓ Make sure that you have logged on a co-driver.

1. Tap the line of the co-driver.
 - ⇒ A new window opens.
2. Tap the **Driver change** button.
 - ⇒ The chosen co-driver has now been entered as the driver.

6.14.5 Trailer management

Trailer management

Here you can see information about your current tractor unit and possible trailers. You can also add a trailer manually if it is not recognised automatically. Proceed as follows:

- ✓ Make sure that you are in the **Trailer management** window.
1. Tap the **Add** button at the bottom centre.
 2. Select the type of trailer.
 3. Enter the trailer registration.
- ⇒ You have now logged on a trailer and connected to the trailer.
- ⇒ *Optional: Remove the trailer on arrival at the destination.*

NOTICE

Automated recognition of trailers

With a particular configuration, it is possible to have trailers recognised automatically. You will recognise this by the automatic addition of trailers in the SPEDION App. They are shown on the bottom right of the dashboard.

6.14.6 Documents

Documents – dialog elements

Icon

Documents



This is where all the documents provided for you in the app are stored. You can search for particular files using the search bar. Tap the icon for a file to open it.

6.14.7 Help

Help – dialog elements

Icon

Manual



Here you can view the latest version of the SPEDION App manual.

Icon

Call support



This dials the phone number of SPEDION Support for you and starts the phone app. Use this function if there any faults or you have questions about the SPEDION App.

Icon

Send Log-Data



Here you can send analysis data direct to SPEDION Support. Only execute this command if you have been asked to do so by SPEDION Support.

6.14.8 Internet

Internet – dialog elements

Icon

Internet



Here you will find a selection of enabled websites. To access a website, tap the icon for the entry.

Note: Accessing websites uses large volumes of data and can lead to additional costs!

Icon

6.14.9 Alarm clock

Alarm clock



Here you can set alarm times. To set a new alarm time, proceed as follows:

✓ Make sure that you are in the **Alarm** function.

1. Tap the **Add alarm** button.
2. Enter the desired alarm time at the top.
3. Select the preferred days of the week on which the alarm clock is to ring each week.
4. Select a desired alarm tone.
5. Activate the alarm clock.
6. Finish setting up the alarm by tapping **Ok**.

⇒ You have now successfully set your alarm clock.

Icon

6.14.10 Camera

Camera



Here you can take photos. To take a photo, proceed as follows:

✓ Make sure that you are in the **Camera** function.

1. Wait until the camera has focused.
2. Tap the **Camera** icon.

The photo will now be taken. You can then delete, rotate or save the photo. Saved photos are stored under the **Gallery** function.

Icon

6.14.11 Gallery

Gallery

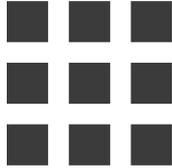


This is where all the photos you have taken are stored. To display or delete the photo, you must first tap and hold it.

6.14.12 External applications

Icon

External applications



This is where you can find preinstalled external applications. You can search for applications using the search bar. Tap the icon for an entry to start the application. You can use the star to define favourites that are always to be shown at the top.

6.14.13 Flashlight

Icon

Flashlight



Here you can permanently activate the flashlight of your Android device in order to use it as a torch. Proceed as follows:

✓ Make sure that you are in the **Additional functions** window.

1. Tap **Off** to set the torch status to **On**.

⇒ You have now switched on the torch.

NOTICE

Flashlight not available

The **Flashlight** function is not available for all Android devices. Check whether your Android device has a flashlight function if you would like to use the **Flashlight** function.

6.14.14 About

Icon

About



Here you can find the legal notice with information about SPEDION GmbH as well as information about the open source licences used.

6.14.14.1 Legal notice

Icon

Legal notice



Here you can find legal information about SPEDION GmbH.

6.14.14.2 Open source licences

Icon

Open source licences



Here you can find information about the open source licences used.

6.14.15 Traffic

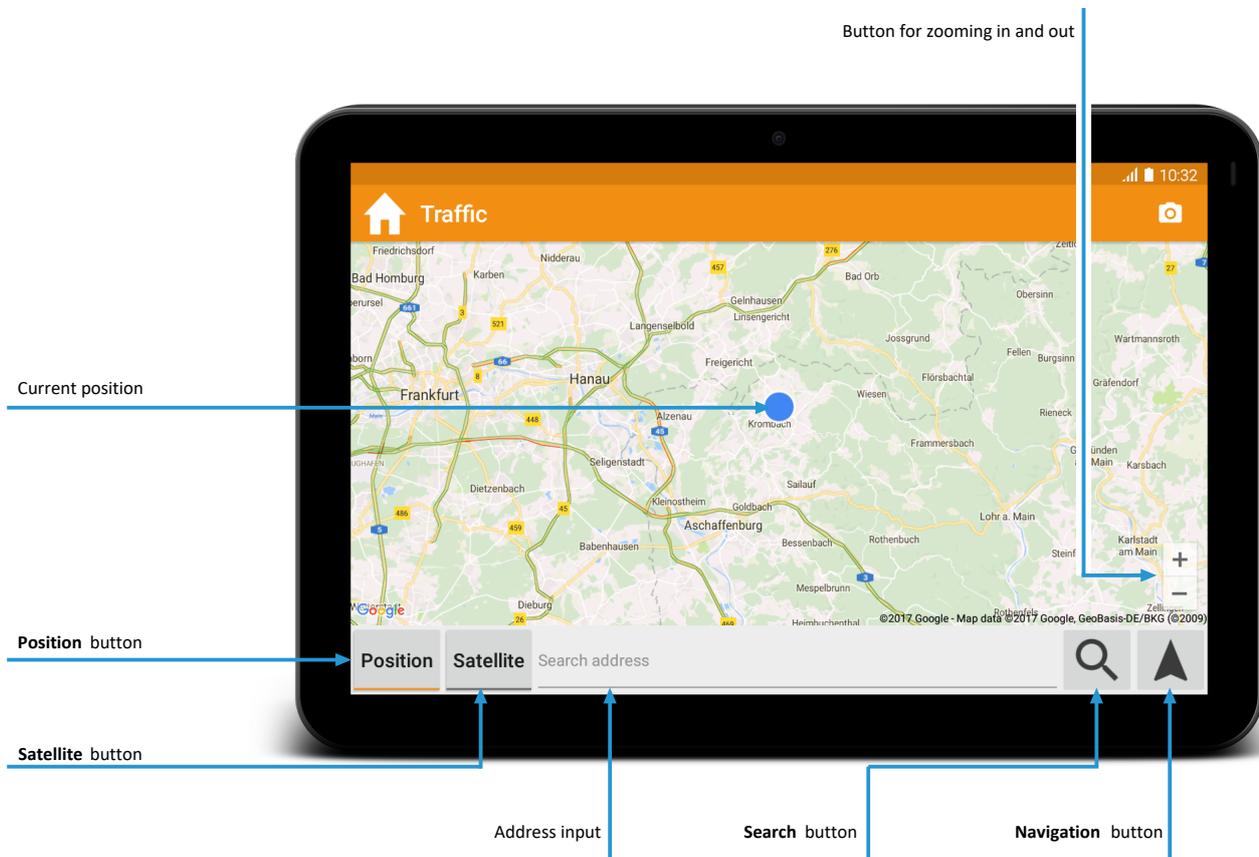


Illustration 38: Traffic

Current position

The **Traffic** function always shows the latest Google traffic map. If there is little traffic on the road, green lines are shown next to the roads. The denser the traffic, the redder the lines.

Satellite

Tap **Satellite** to switch between the map view and the satellite view.

Search function

In the search bar you can look for a particular address. Tap the navigation icon to start navigating to that address.

6.15 Log off

NOTICE

Confusing logging off with restarting

Sometimes the driver is asked to log off the SPEDION App and log on again, e.g. when settings have been changed.

Note that in this case you should log off the SPEDION App, but **NOT** restart the Android device. If you restart the Android device, this will **NOT** automatically log you off.

Logging off

To log off the SPEDION App, proceed as follows:

- ✓ Make sure that you are on the home screen of the SPEDION App.

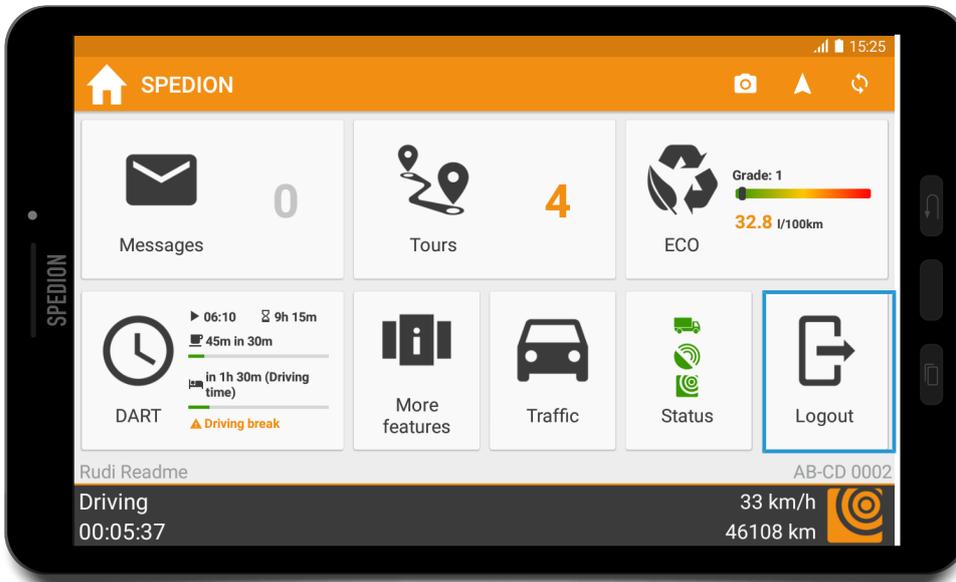


Illustration 39: SPEDION App home screen - Log off icon

1. Tap the **Logout** button.
 - ⇒ A new window opens.
2. Confirm with **Ok**.
 - ⇒ You have successfully logged off the SPEDION App.

NOTICE**Changes to the SPEDION App**

To make changes to the SPEDION App effective, you must log off and then log on again. SPEDION recommends that you log on and off regularly.

7 FAQ

This is where you can find general information about the SPEDION App and suggested solutions for known problems. If you are unable to find your problem here, please contact our Support at support@spedion.de or on phone number +49 (0) 6024 509 90 199.

7.1 What do the icons on the top right mean?

This is an explanation of the common icons on an Android device:

i NOTICE

Different icons depending on the manufacturer

Note that the icons may differ slightly, depending on the manufacturer. You should therefore pay most attention to the form of the icons.

Android – dialog elements



No network connection

This icon is displayed if you have no network connection. You cannot receive any calls or text messages. You are not connected to the internet.



Signal strength

The fuller the dark bar, the better the signal strength.



Roaming

The letter R next to the signal strength indicates that you are in roaming. You are outside your own network coverage range.



GPRS

You are connected to the GPRS network.



Edge

You are connected to the Edge network.



HSPA+

You are connected to the HSPA+ network.

 LTE	<p>You are connected to the LTE network.</p>
 WLAN	<p>You are connected to a WLAN network.</p>
 Bluetooth	<p>You have activated the Bluetooth function.</p>
 GPS	<p>You have activated the GPS function.</p>
 Incoming call	<p>You are receiving a call.</p>
 Missed call	<p>You have missed a call.</p>
 New message	<p>You have received a new message.</p>
 Alarm activated	<p>You have activated an alarm.</p>
 Vibration activated	<p>You have activated vibration.</p>
 Silent mode activated	<p>You have activated silent mode. If you receive calls or messages, your phone will not ring or vibrate.</p>

	<p>Flight mode</p>	<p>You have activated offline mode. From now on you will no longer receive any calls or text messages and will no longer be connected to the mobile internet.</p>
	<p>Battery charge status</p>	<p>The larger the dark area, the higher the charge status of your battery.</p>
	<p>No SIM card</p>	<p>You have not inserted a SIM card into your Android device.</p>

7.2 What do I do if I have no internet connection?

Internet connection problems

If there is no active internet connection, you will recognise this by the SPEDION icon in the status window on the home screen appearing in red. You will also not see an icon for mobile data on the top right next to the network symbol.



Illustration 40: No connection to the SPEDION server

Activating mobile data

To activate mobile data, proceed as follows:

- ✓ If SPEDION Mobile Control is activated on your Android device, you must **Allow changes to settings** in order to activate mobile data. Further information on this can be found in the SPEDION Mobile Control manual.

1. Swipe down from the top edge of the screen.

⇒ The following view appears:

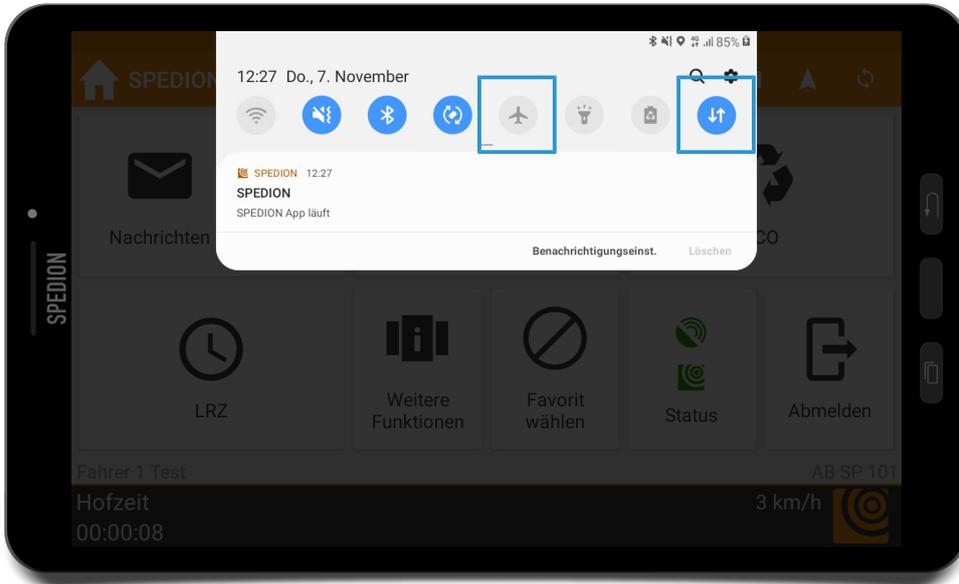


Illustration 41: Checking offline mode (flight mode)

NOTICE

Correct settings for a functioning internet connection

The illustration above shows the correct settings of the Android device for a functioning internet connection.

The icon showing the airplane (offline mode) must be deactivated.

The icon with the two arrows (mobile data) must be activated.

2. Check whether the icon showing the airplane is activated. If this is the case, tap to deactivate it.
 - ⇒ You have successfully activated offline mode (flight mode).
 - ⇒ The icon with the two arrows is activated automatically.
3. If the icon with the two arrows (mobile data) is not activated automatically, activate it now.
4. Wait until the icon for mobile data appears on the top right of your Android device. There is an internet connection if the 2 arrows beside/below the text (E,3G,4G,LTE) are flashing.



Illustration 42: Icon for 3G mobile data

⇒ Your internet connection is now working again. Should this not be the case, please contact SPEDION Support on phone number +49 (0) 6024 509 90 199.

7.3 What do I do if I have no FMS connection?

FMS connection problems

If there is no active FMS connection, you will recognise this by the FMS icon in the status window on the home screen of the SPEDION App appearing in red. An active Bluetooth connection is required in order to ensure the exchange of data between the SPEDION Bluetooth adapter and the Android device. If this connection is not possible, the functionality of the SPEDION App may be impaired and the FMS connection will be shown as inactive.



Illustration 43: No FMS connection

Reactivating the Bluetooth connection

To activate your Bluetooth connection again, proceed as follows:

- ✓ Make sure that you are on the home screen of the SPEDION App.

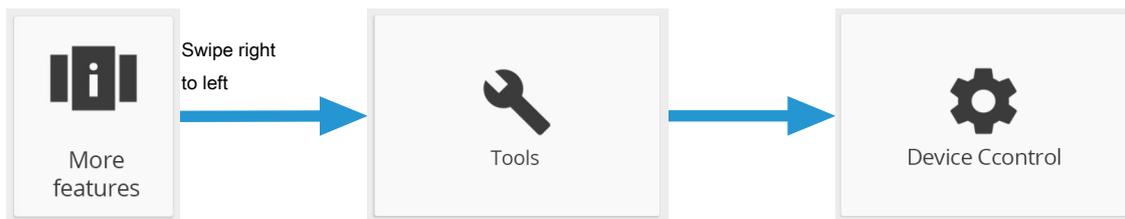


Illustration 44: Forwarding to device control

1. Tap the **More features** icon.
2. Swipe right to left.
3. Tap the **Tools** icon.
4. Tap the **Device control** icon.

⇒ The following view appears:

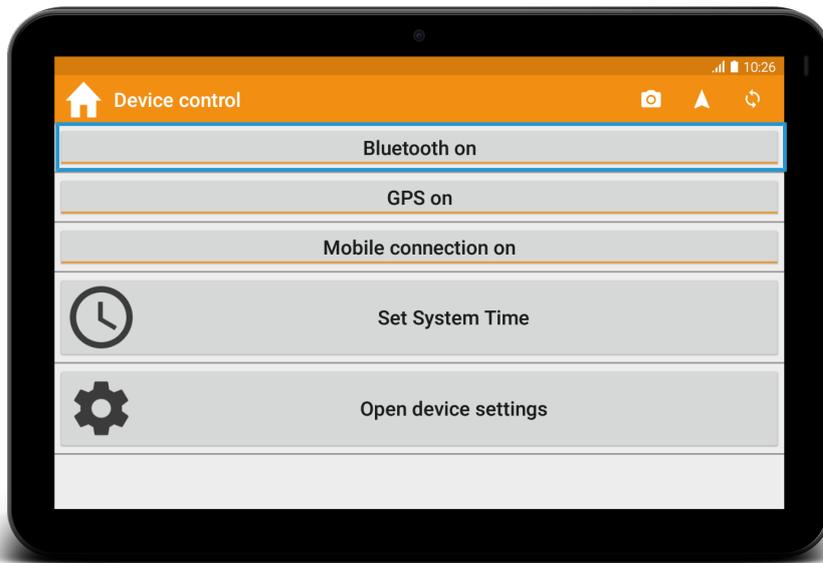


Illustration 45: Device control Bluetooth on

5. Check whether the Bluetooth button has been set to the status **Bluetooth on**. If it has not, tap **Bluetooth off** to set the status to **Bluetooth on**.

⇒ You will see an orange line for **Bluetooth on** and your FMS connection will work as normal. If it does not, contact our Support on phone number +49 (0) 6024 509 90 199.

7.4 What do I do if I have no GPS connection?

GPS connection problems

If there is no active GPS connection, you will recognise this by the GPS icon in the status window on the dashboard appearing in red. A GPS connection is needed in order to locate the Android device. If there is no active GPS connection, this could impair the functionality of the SPEDION App.



Illustration 46: No GPS connection

To activate the GPS connection again, proceed as follows:

✓ Make sure that you are on the SPEDION home screen.

1. Tap the **More features** icon.
2. Swipe left twice.
3. Tap the **Tools** icon.
4. Tap the **Device control** icon.

⇒ You will see the following view:

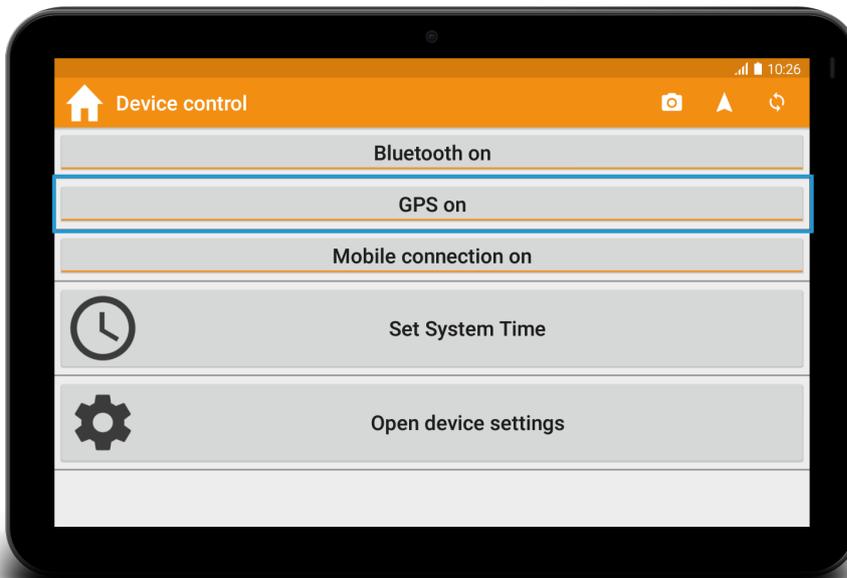


Illustration 47: Device control GPS on

5. Check whether the GPS icon has been set to the status **GPS on**. If it has not, tap **GPS off** to set the status to **GPS on**.

⇒ You will see an orange line for **GPS on** and your GPS connection will work as normal. If it does not, contact our Support on phone number +49 (0) 6024 509 90 199.

Glossary

Activity field

The dark grey bar along the bottom of the home screen. This is where data such as speed, kilometre readings and current activity are displayed. You can also select activities here.

Administrator code

The administrator code gives access for the administrator and will be sent to you by email after registration on www.spedion.de. The administrator code allows you to log on to your company account or change vehicles if the device is permanently installed.

Android device

Describes all Android devices such as tablets, smartphones, bridges, etc.

Barcode scan

Scanning a barcode or QR code with information about driver number and vehicle number using the camera of the Android device.

Bugfix

A correction of parts of a program that contain errors.

Dashboard

The white area in the middle of the home screen, showing the main functions of the SPEDION App.

Driver number

The driver number is the identification number for a particular driver. The driver can use the driver number to log on to a vehicle.

Feature

A new function in a software product.

Google Play Store

Preinstalled application for installing applications on the Android device.

Menu bar

The orange bar along the top of the home screen. This is where the navigation icon, the camera icon and other functions can be found.

SPEDION App

Together with the Android device, the SPEDION App represents the interface to the SPEDION Bluetooth adapter. Data, itineraries, messages and much more are displayed for the truck driver in the SPEDION App.

SPEDIONline

SPEDIONline complements the SPEDION App and presents the data sent by the vehicles and drivers on a web user interface.

Update

A change to a newer version of the software.

Vehicle number

The vehicle number is the identification number for a particular vehicle. The driver can use the vehicle number to log on to a vehicle.